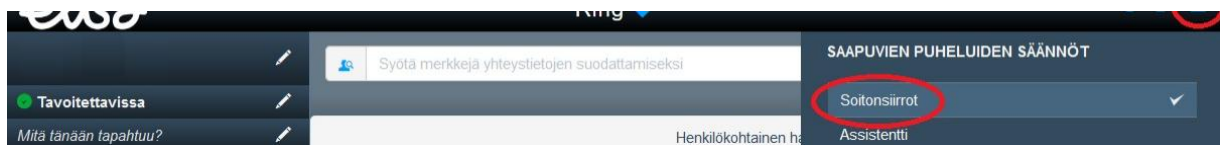


## Divert unanswered calls to voicemail

You can divert incoming calls that you do not answer within a certain timeframe (or if your phone is not connected to the network) to your voicemail. [Voicemail instructions are also available on Elisa's website.](#)

1. Log in to Elisa Ring with your username and password at <https://ring.mob2.elisa.fi>. Your username is your work mobile phone number in international format (you can also use your tuni.fi email address). You will have received a text message from Elisa containing your password. You can reset a forgotten password at <https://elisa.fi/ringsalasana>.
2. Select *Forwardings* from the menu on the top right corner of the screen.



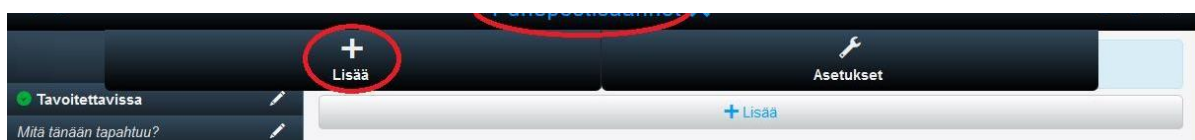
3. Deactivate the current selection *All calls I don't answer (35 s)*.



4. Go to your voicemail settings. Select *Voicemail rules* from the menu on the top right corner of the screen.



5. Click *Voicemail rules* on top of the screen and click Add. Select *Settings* to check and adjust your voicemail settings and record a voicemail message.



6. Complete your settings and click Save. Select one of the default options to define how long your phone will ring before an incoming call is diverted to voicemail.



7. Repeat the same steps for times when your phone is not connected to the network. First, deactivate your other default call forwarding settings. Go to *Voicemail rules > Settings* and select the option *I'm unreachable*. You cannot select the delay before an unanswered is diverted to voicemail.
8. After you have completed the steps above, your settings will appear as follows:

