



# **International Student Barometer (ISB) 2021**

# Main Results

# Survey Information

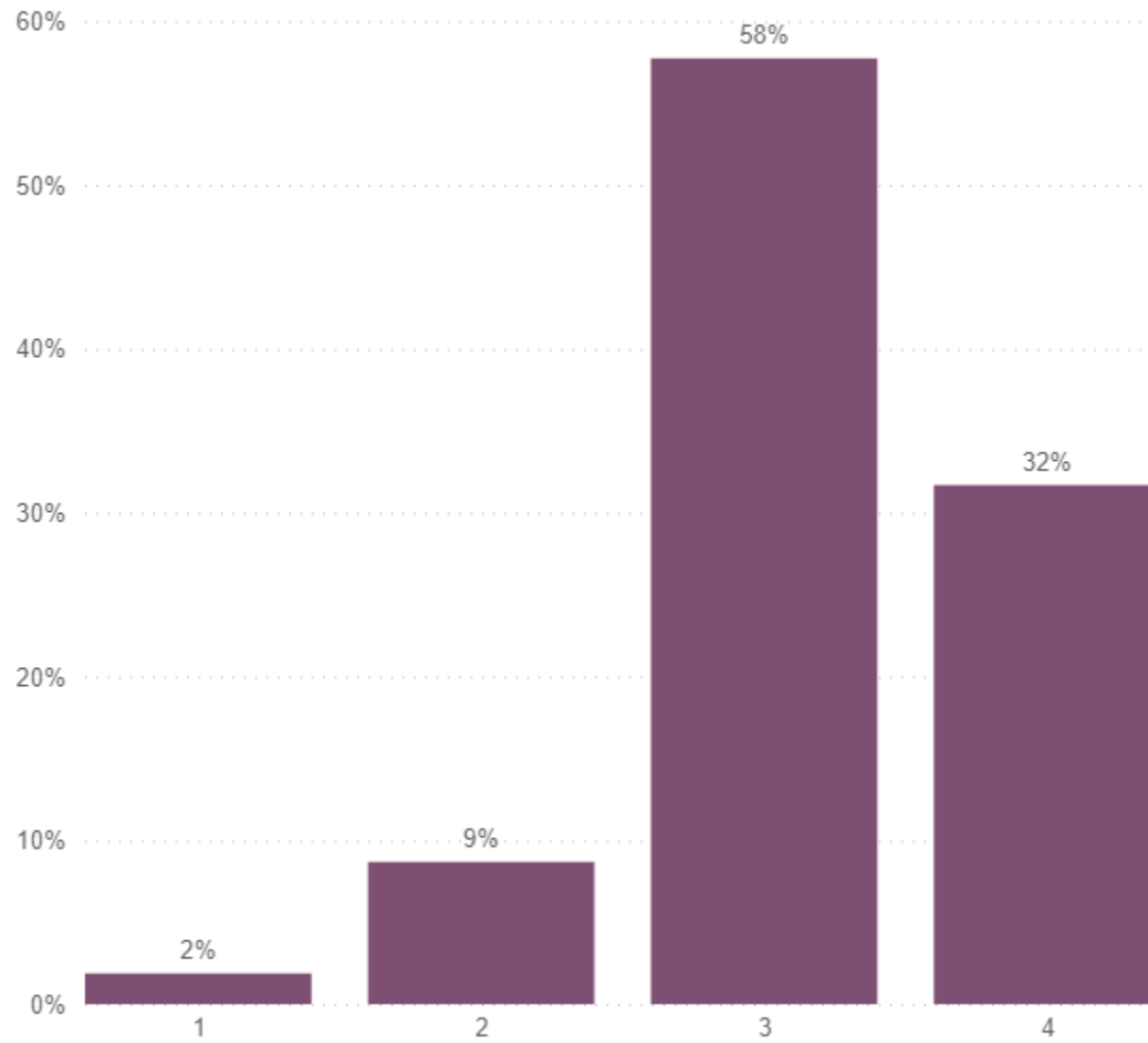
- The survey covered broadly the opinions of international students on themes such as decision-making, arrival / getting started, learning, living, support, recommendation, employability and well-being.
- All foreign degree students (bachelor´s, master´s and doctoral) were invited to take part in the survey.
- The survey was conducted in February 2021.
- 426 international students took part in the survey (35% response rate).
- To questions regarding decision-making and arrival / getting started only first year and short course students replied.
- The responses are processed in strict confidence.

# Summary

- Key factors when applying to TAU are future career impact, cost of education and opportunities for full-time work in Finland after graduation.
- The institution's website, current students and alumni are among the most important sources for information when deciding where to study.
- The response was overall positive, and the international students are especially satisfied with the learning experience and TAU's response to COVID-19.
- Despite being satisfied with TAU's response to the pandemic the students are still concerned about finishing their studies in the current situation.
- According to the feedback the arrival experience and the social factors should be improved. The international students find it especially difficult to socialize with the Finnish students.

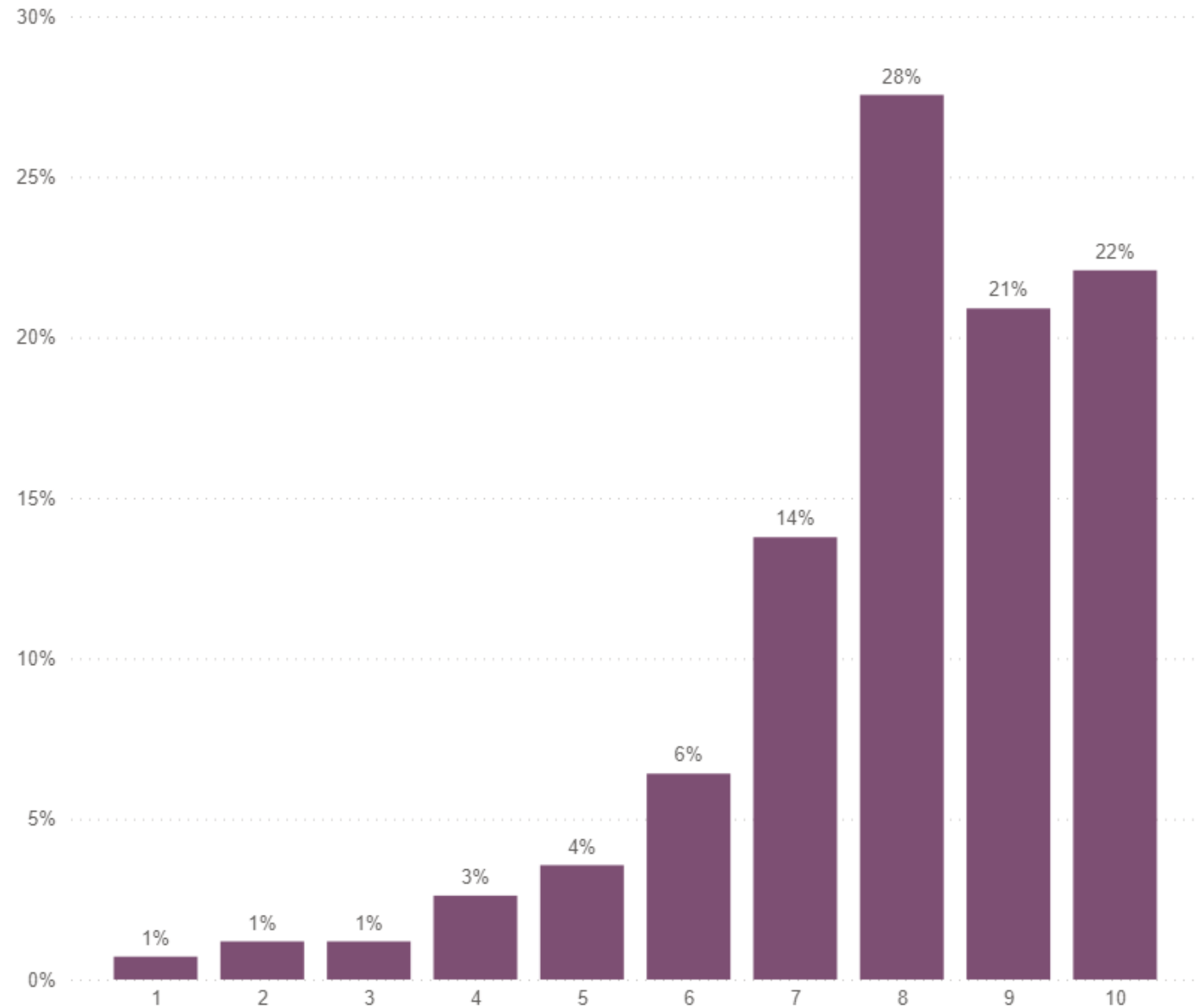
# Overall satisfaction and Recommendation

## Overall satisfaction with Tampere University from 1 (very dissatisfied) to 4 (very satisfied)

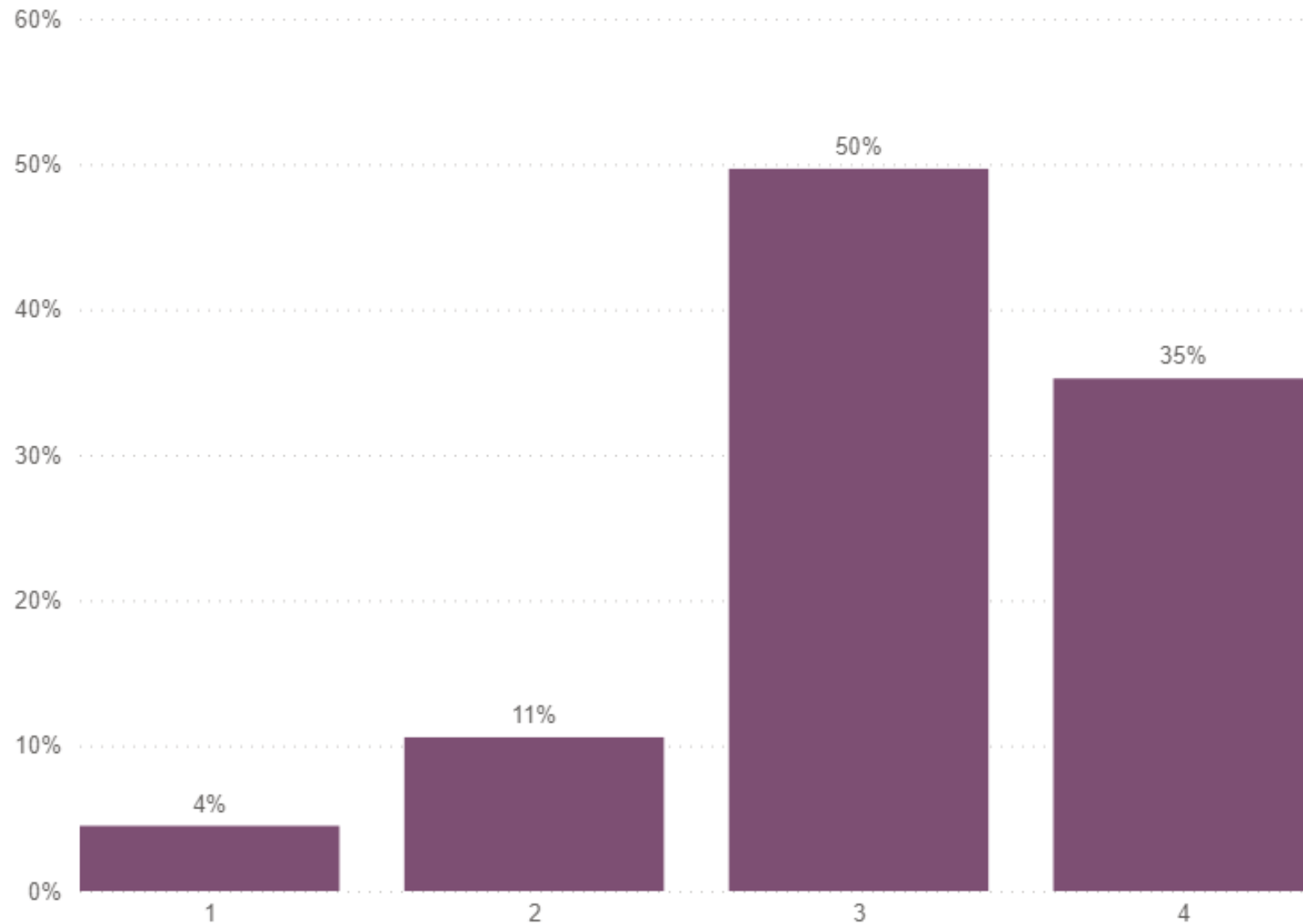


How likely is it that you would recommend TAU to family and friends?

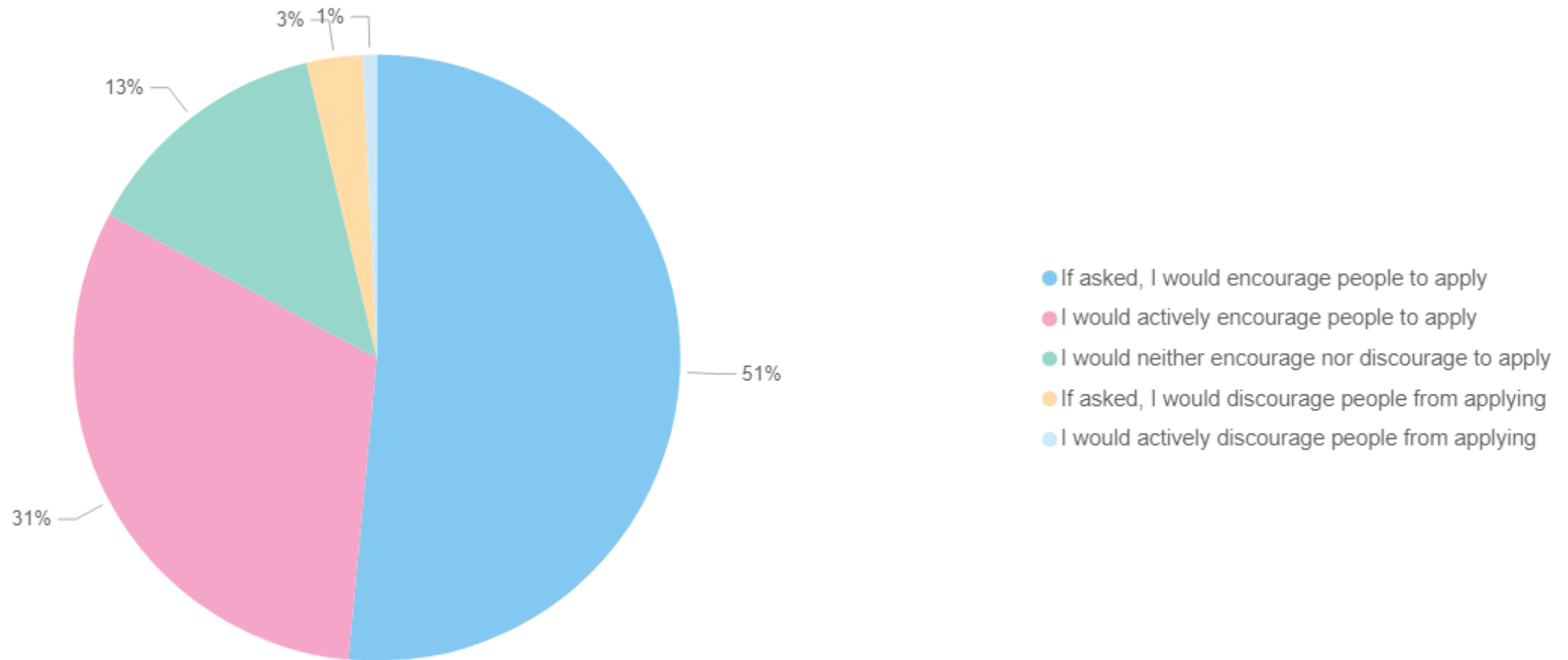
1 = not likely at all  
10 = extremely likely



To what extent do you feel that your current course is good value for money?  
1 = strongly disagree, 2 = disagree, 3 = agree, 4 = strongly agree

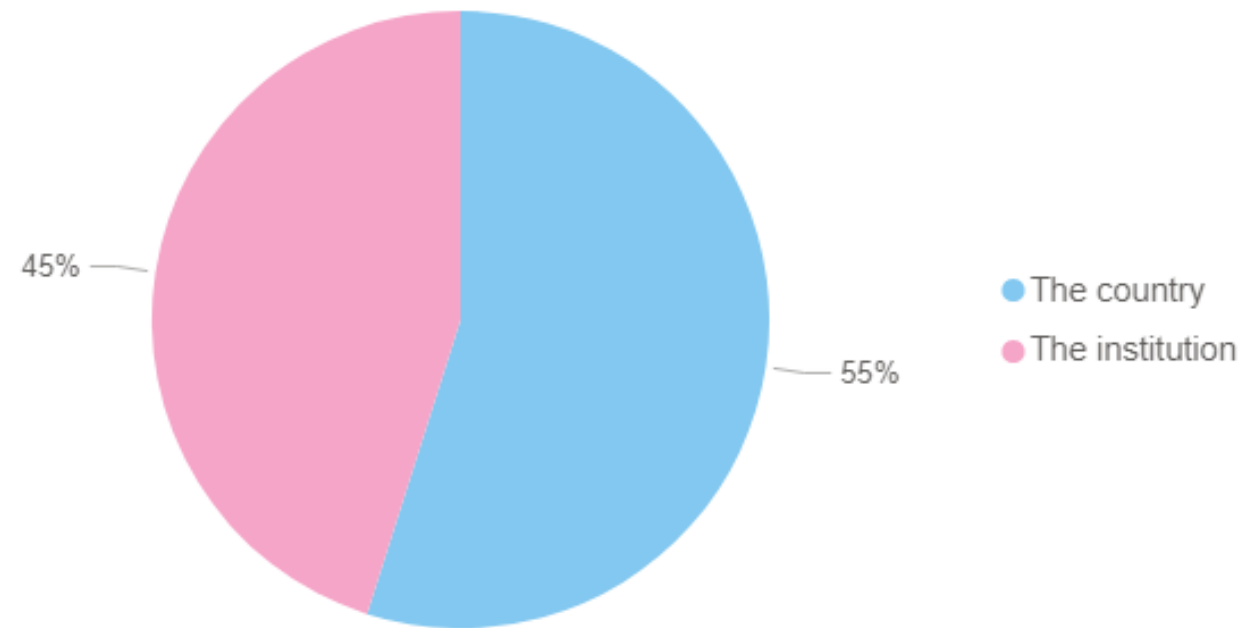


Based on your impressions at this stage in the year, would you recommend TAU to other students thinking of applying here?

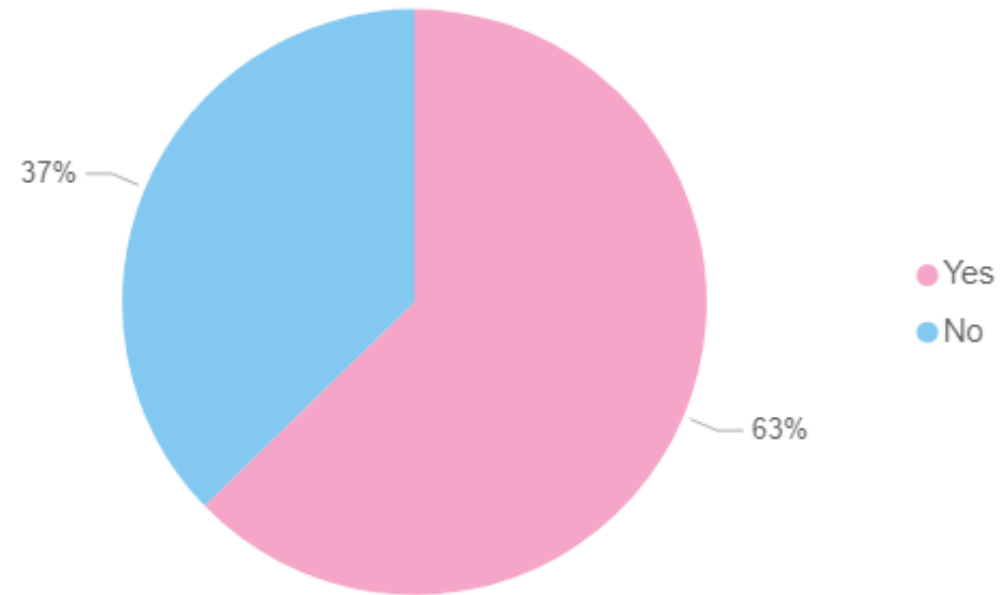


# Decision-making

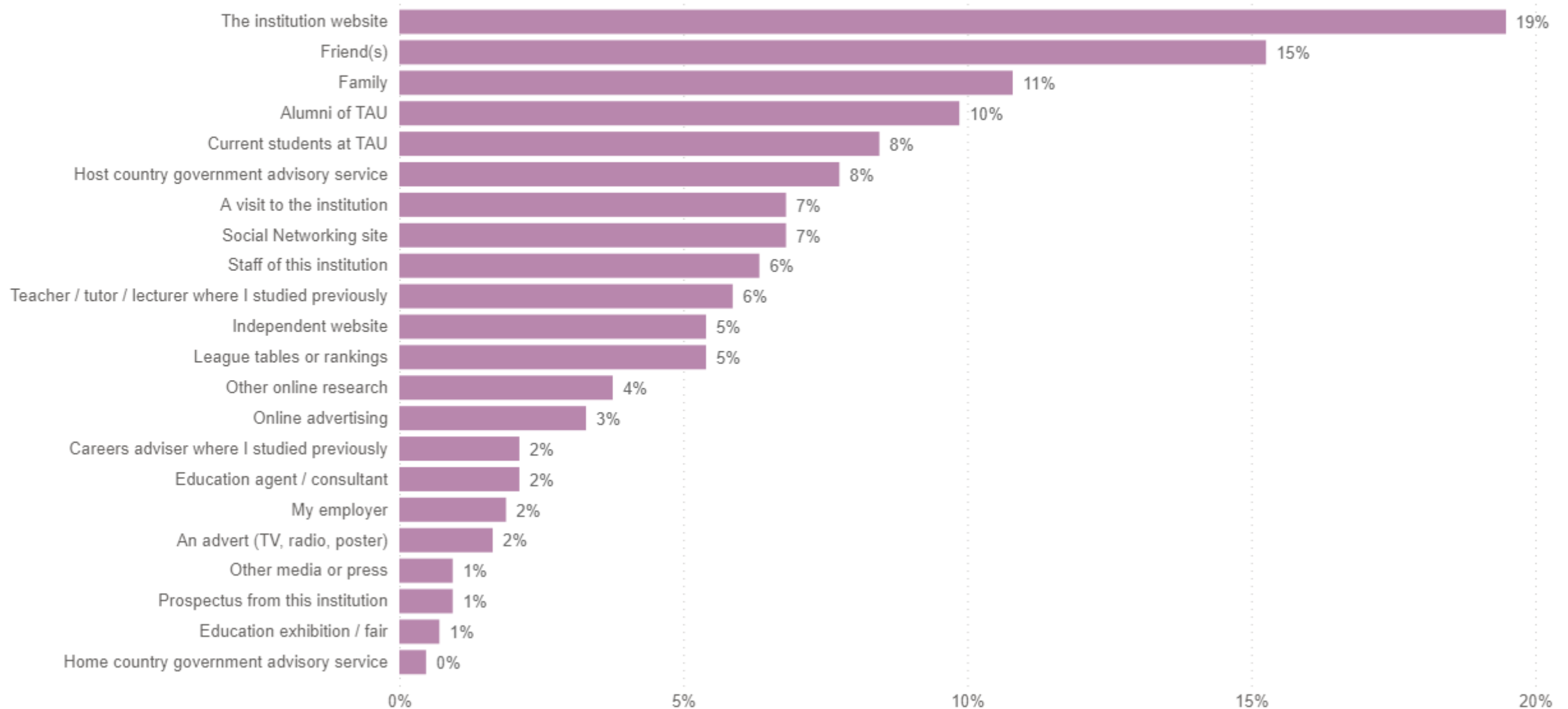
Which was more important in your decision of where to study?



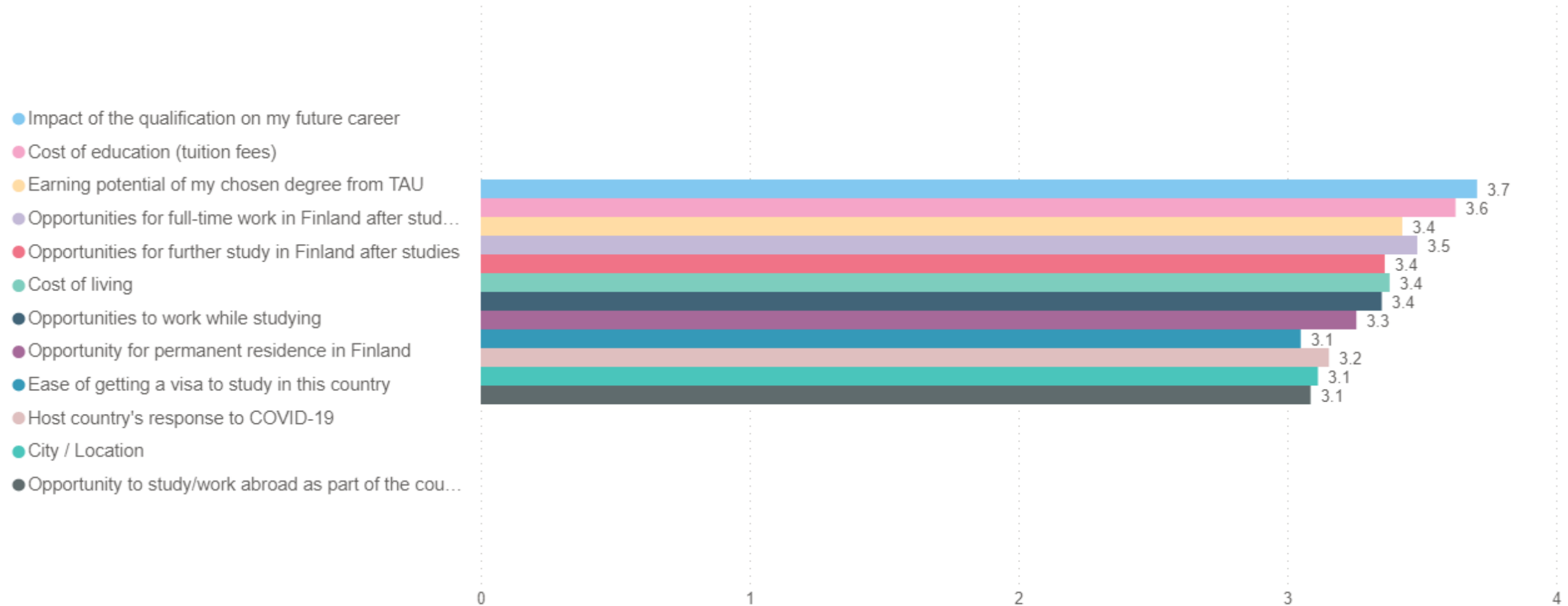
Was this country your first choice for your international study?



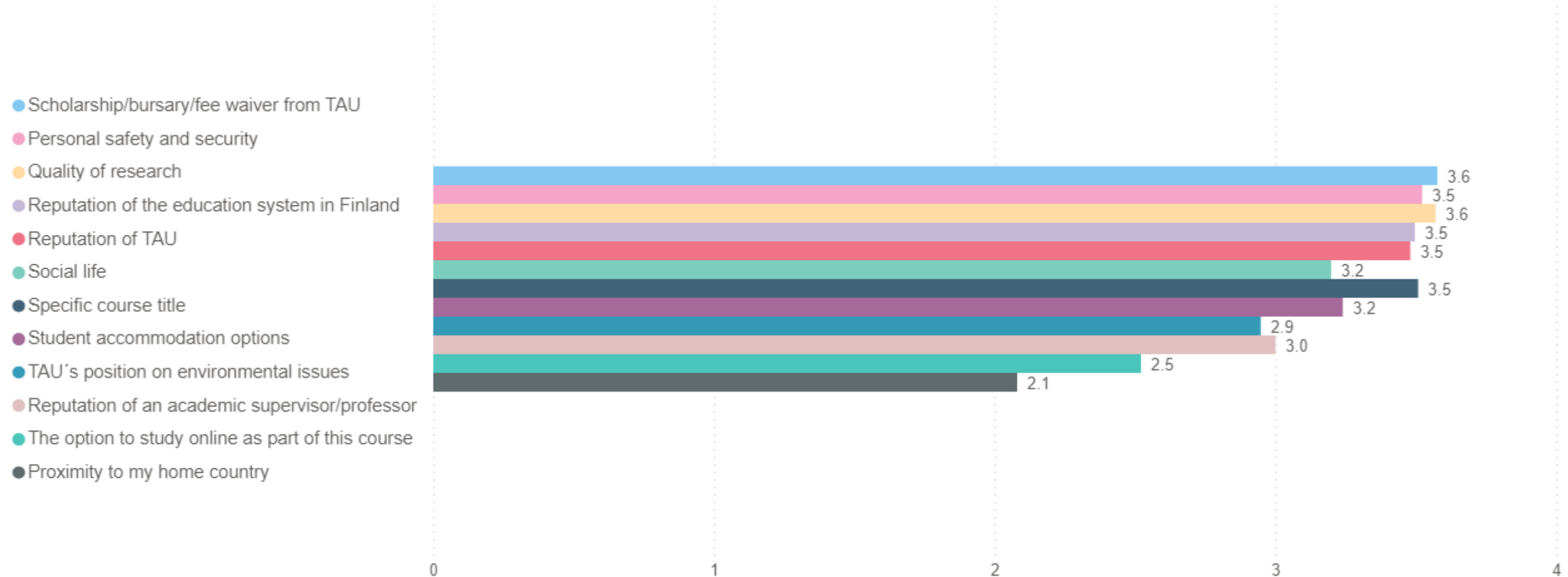
Which of the following helped your decision to choose Tampere University? (multiple choice)



How important were the following factors when deciding where to study? 1 = very unimportant, 4 = very important

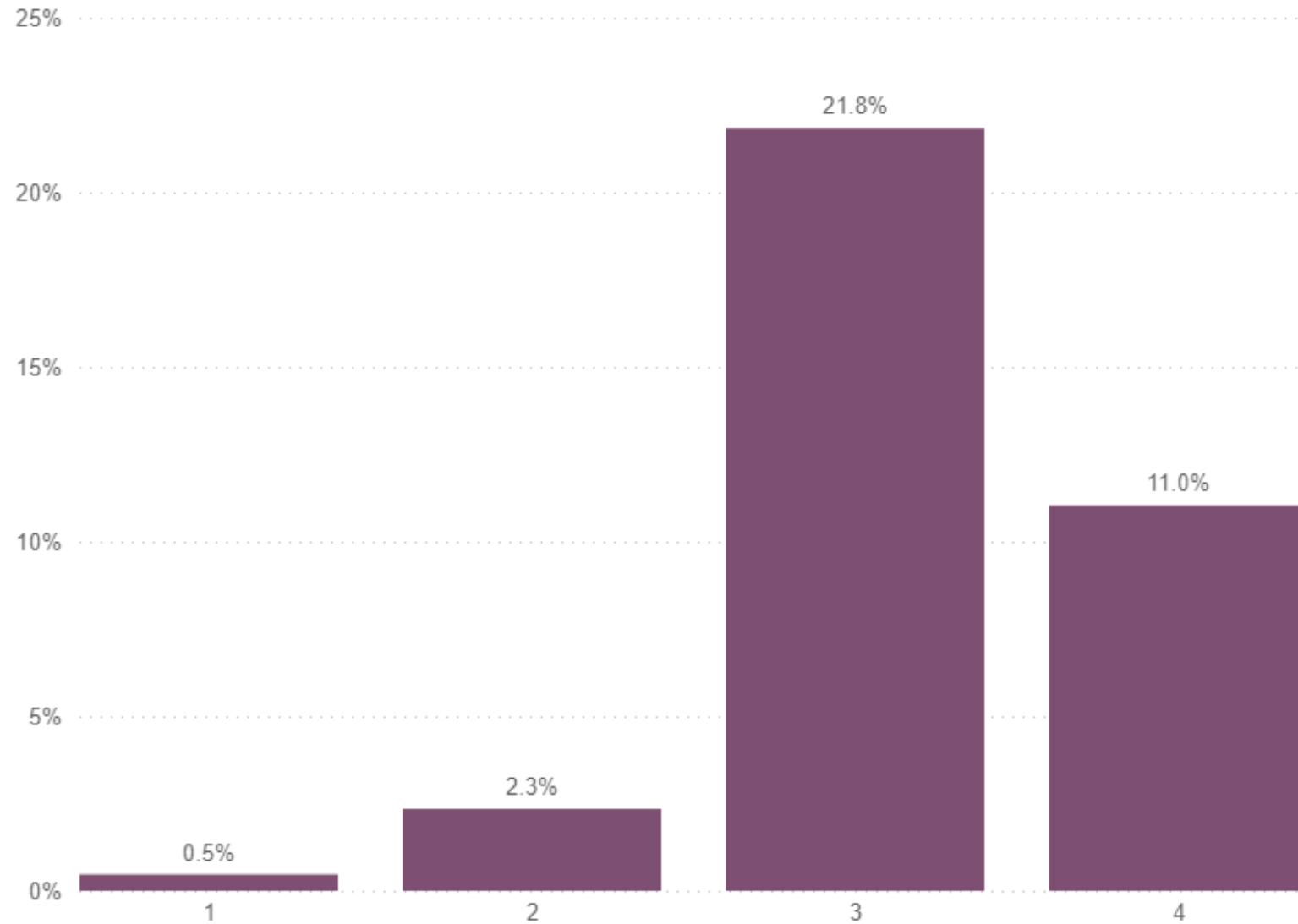


How important were the following factors when deciding where to study? 1 = very unimportant, 4 = very important

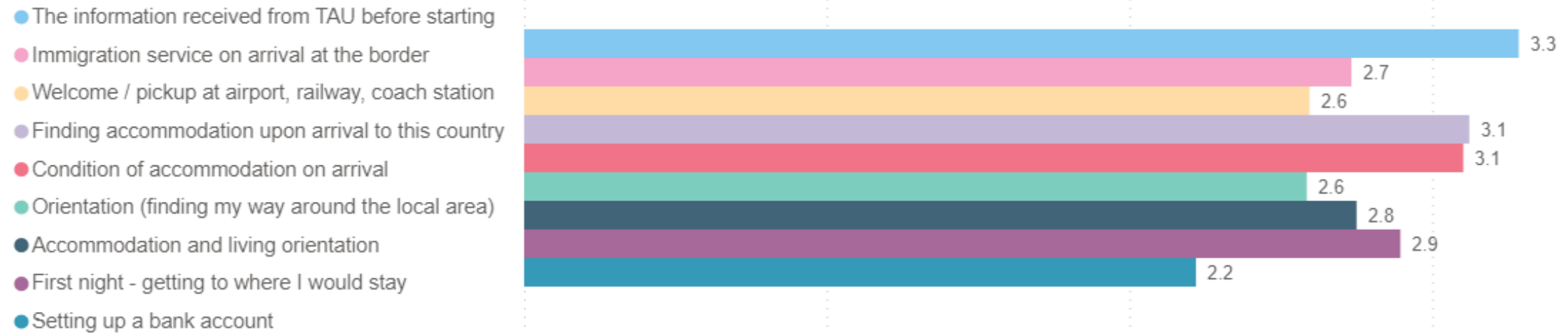


# Arrival / Getting started

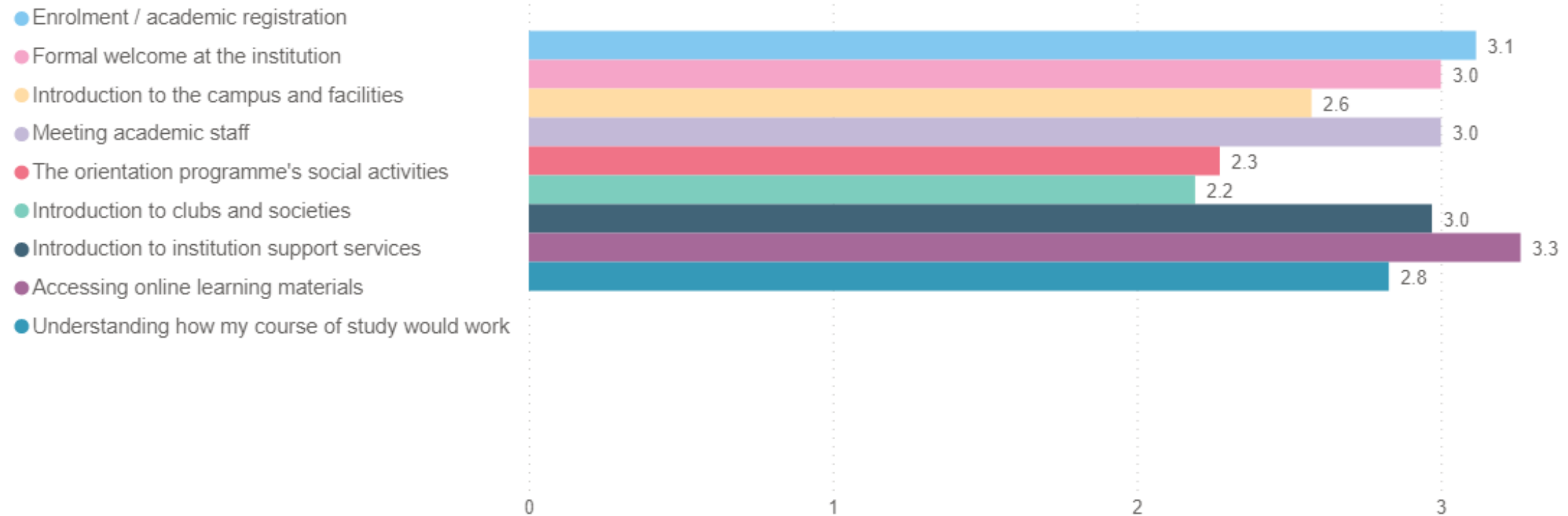
## Overall arrival satisfaction from 1 (very dissatisfied) to 4 (very satisfied)



Arrival satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

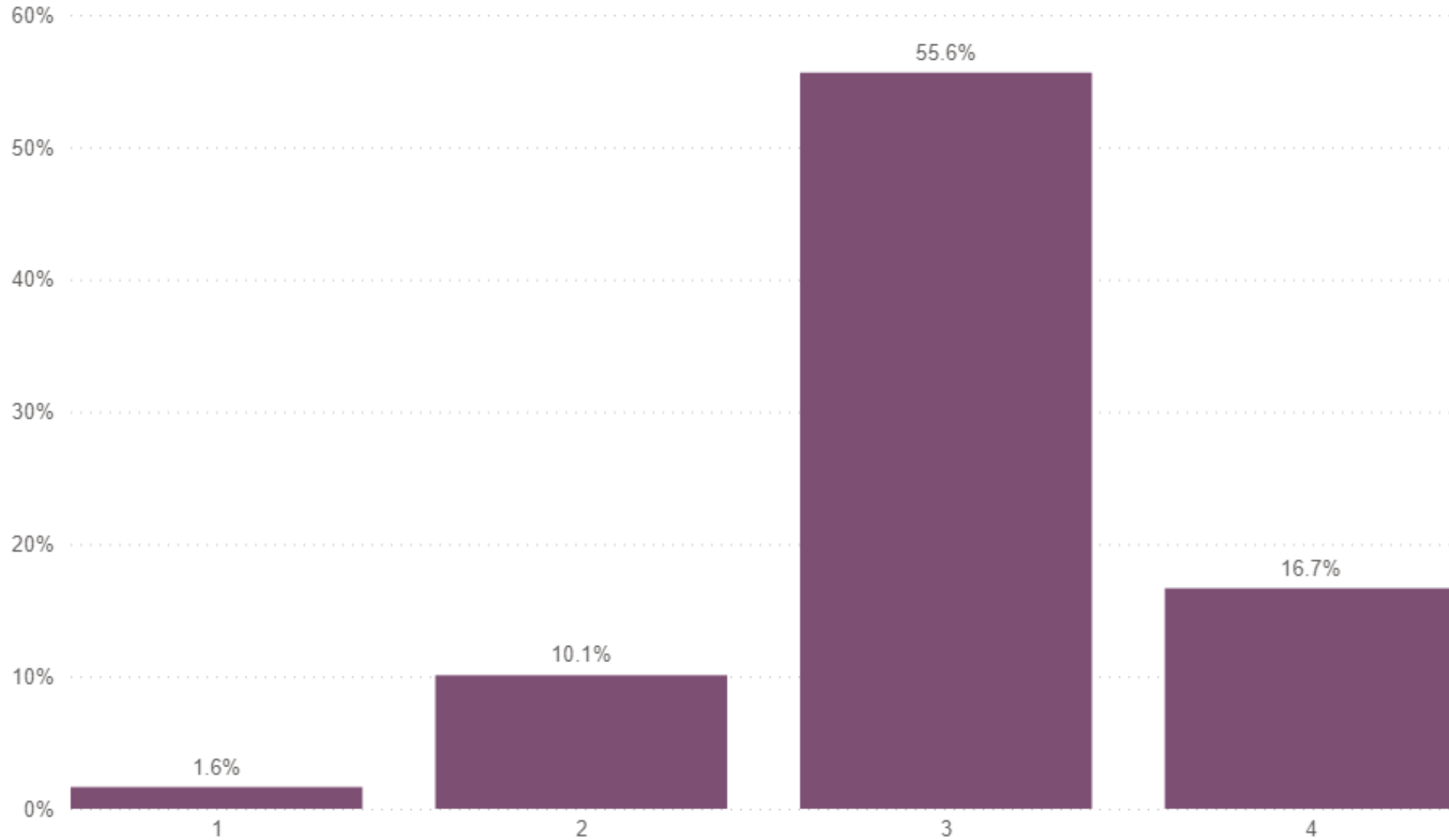


Arrival satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

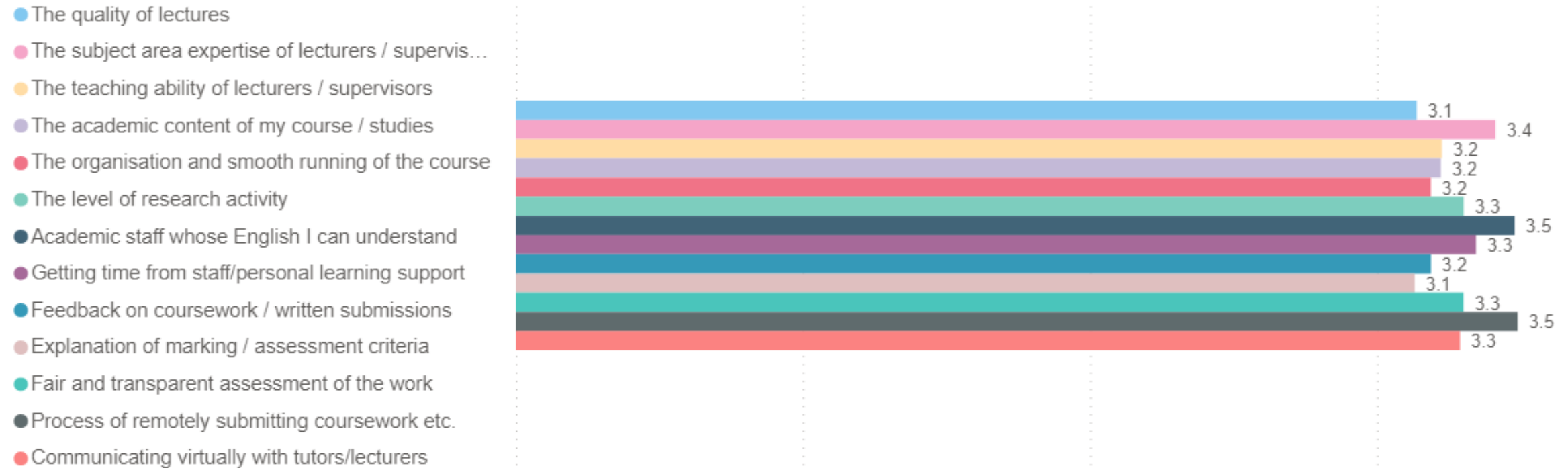


# Learning experience

## Overall learning satisfaction from 1 (very dissatisfied) to 4 (very satisfied)



Teaching satisfaction from 1 (very dissatisfied) to 4 (very satisfied)



0

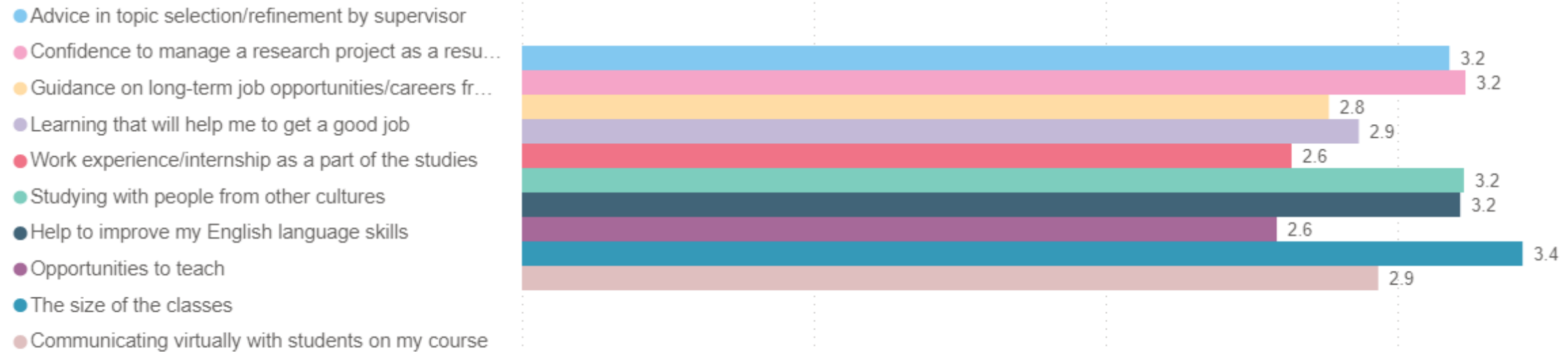
1

2

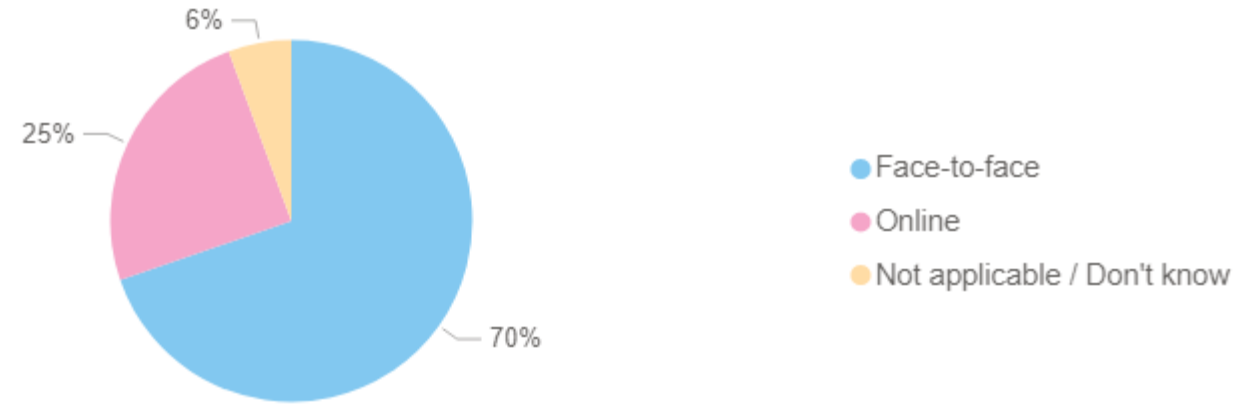
3

4

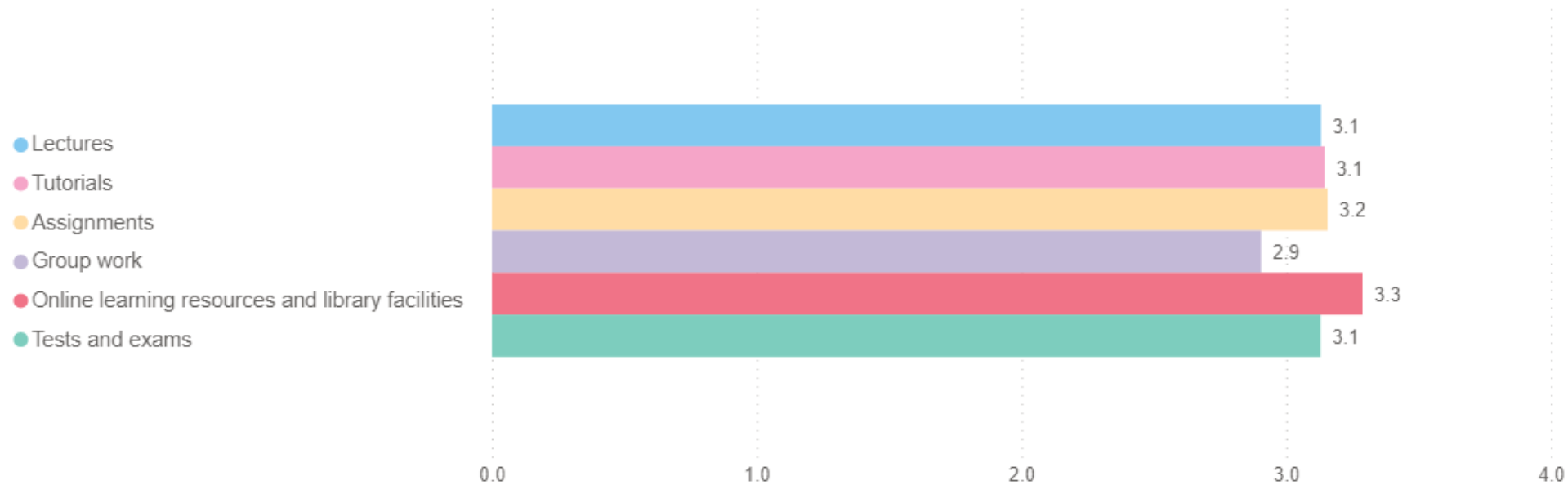
Studies satisfaction from 1 (very dissatisfied) to 4 (very satisfied)



Overall, do you prefer studying online or face-to-face?



Online learning experience satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

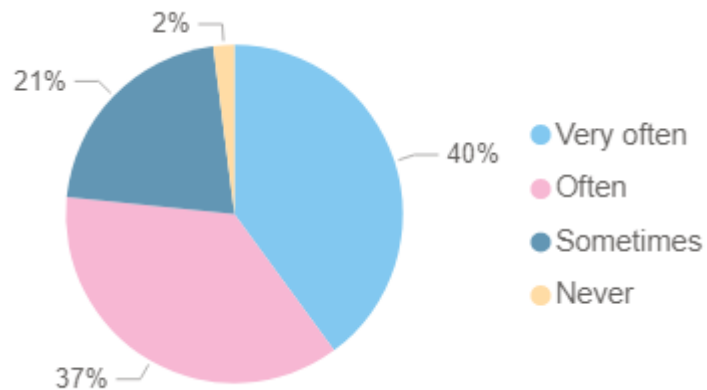


Facilities satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

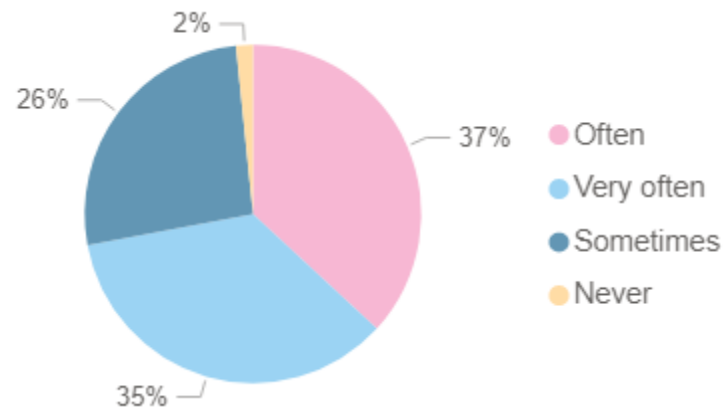


## Thinking back to over this academic year, to what extent has your course challenged you to...?

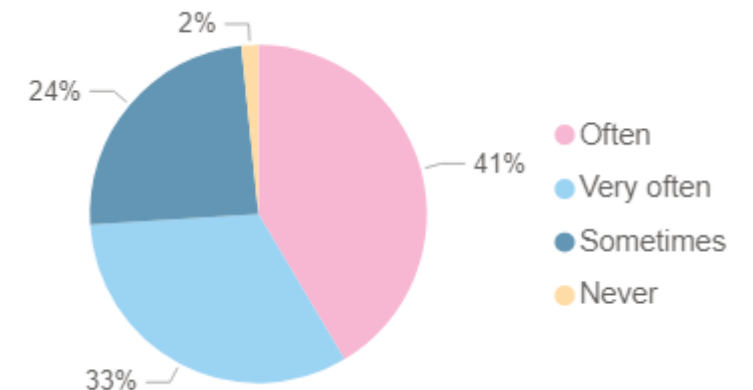
Do your best work



Analyse ideas or concepts in greater depth



Use information, ideas or concepts from different topics to solve problems



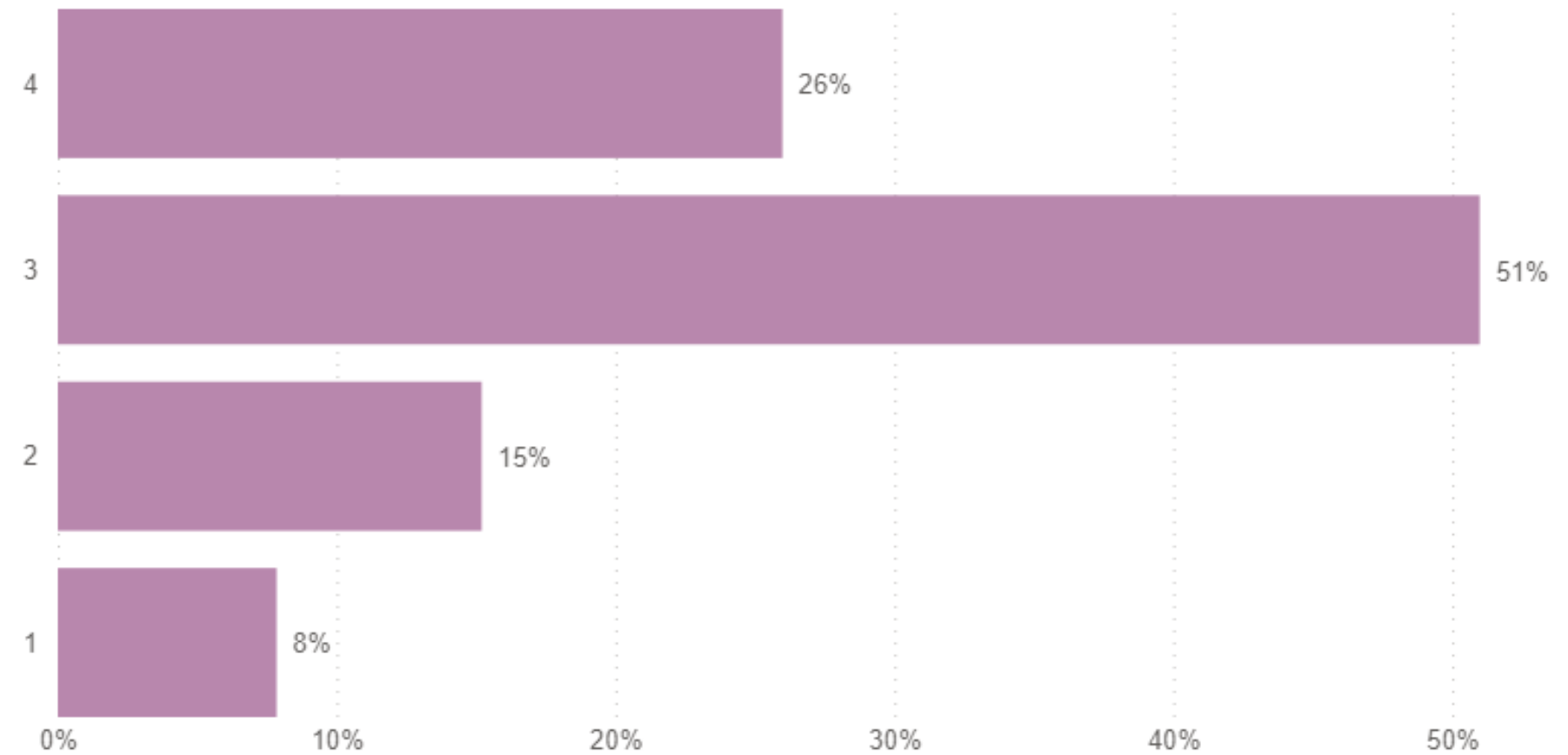
### Student feedback on my course is taken seriously and acted upon

4 = strongly agree

3 = agree

2 = disagree

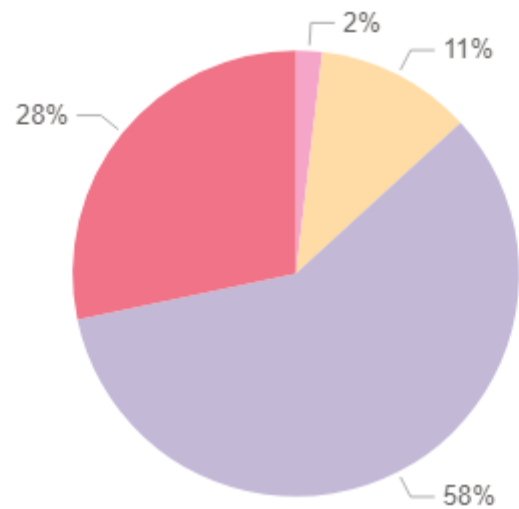
1 = strongly disagree



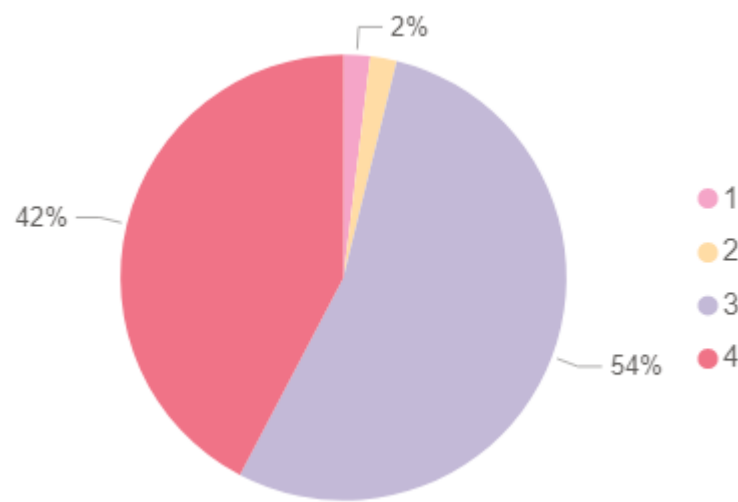
# Inclusivity

4 = strongly agree  
 3 = agree  
 2 = disagree  
 1 = strongly disagree

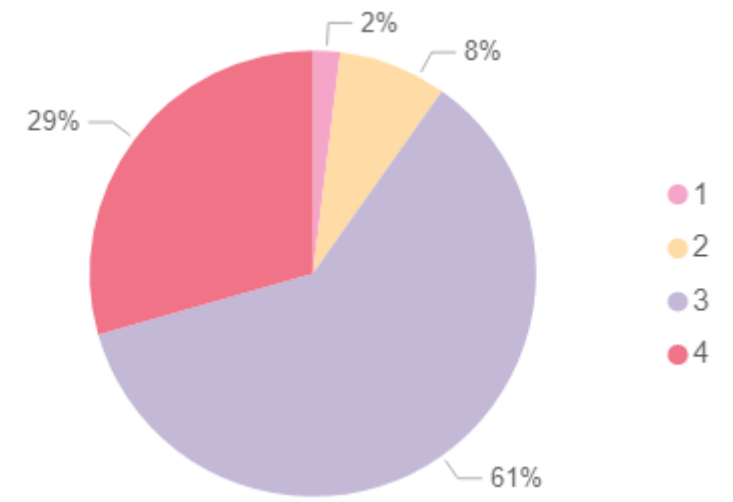
I feel welcome as an EU / international student in this country



There is a friendly attitude towards EU / international students at TAU

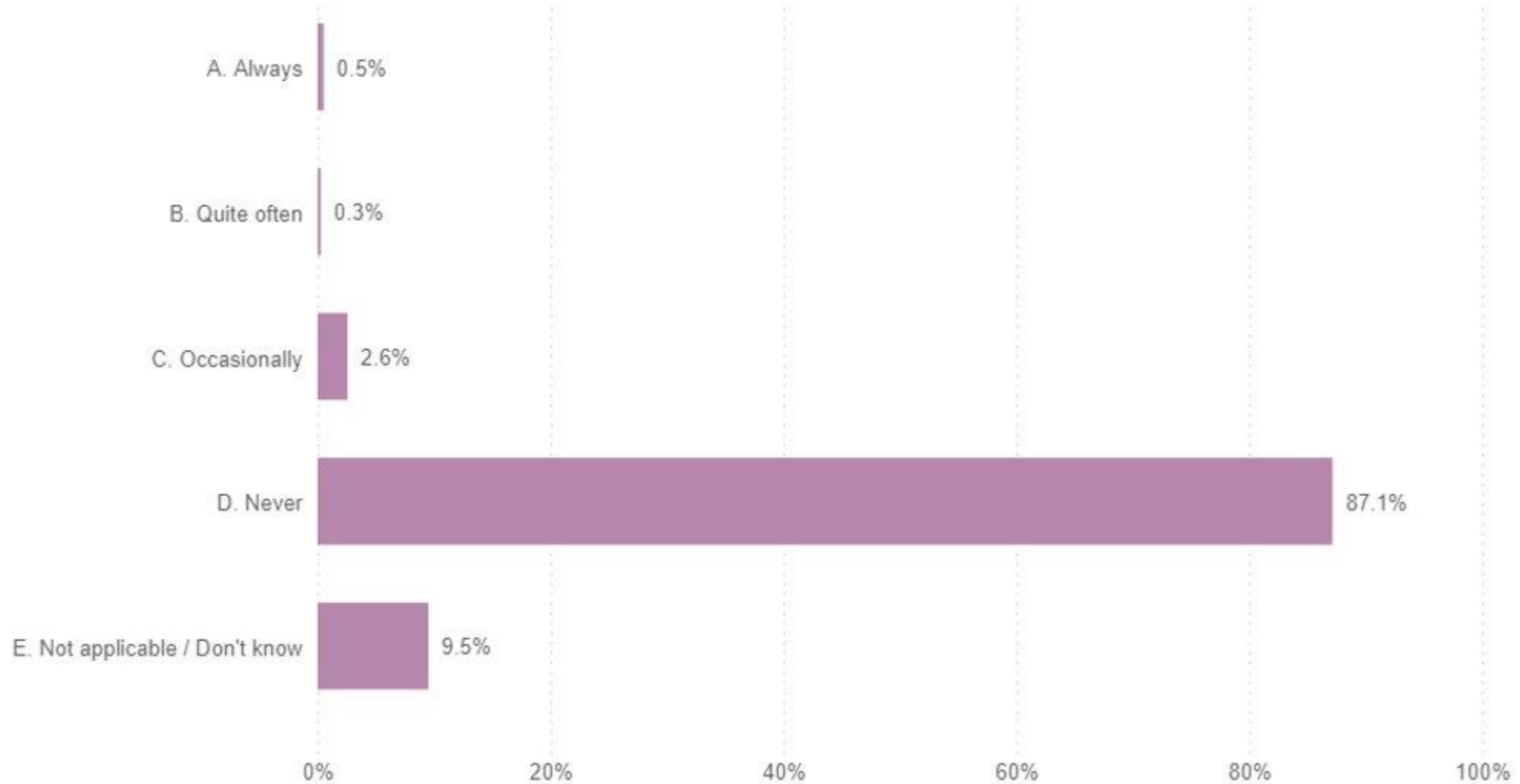


There is a friendly attitude towards EU / international students in Tampere



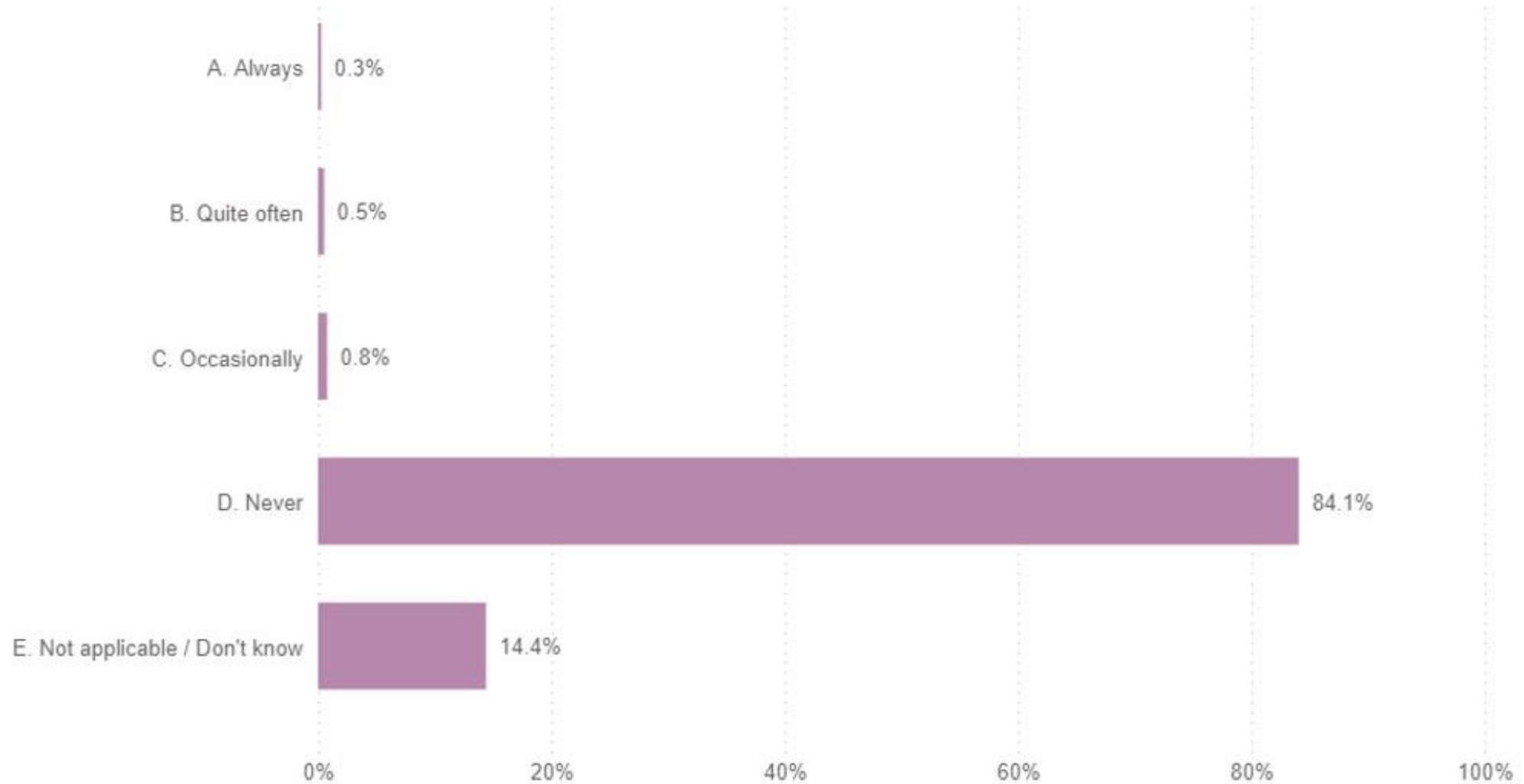
## Have you experienced any discriminatory behaviour at Tampere University based on your ... ?

### Gender or Gender Identity



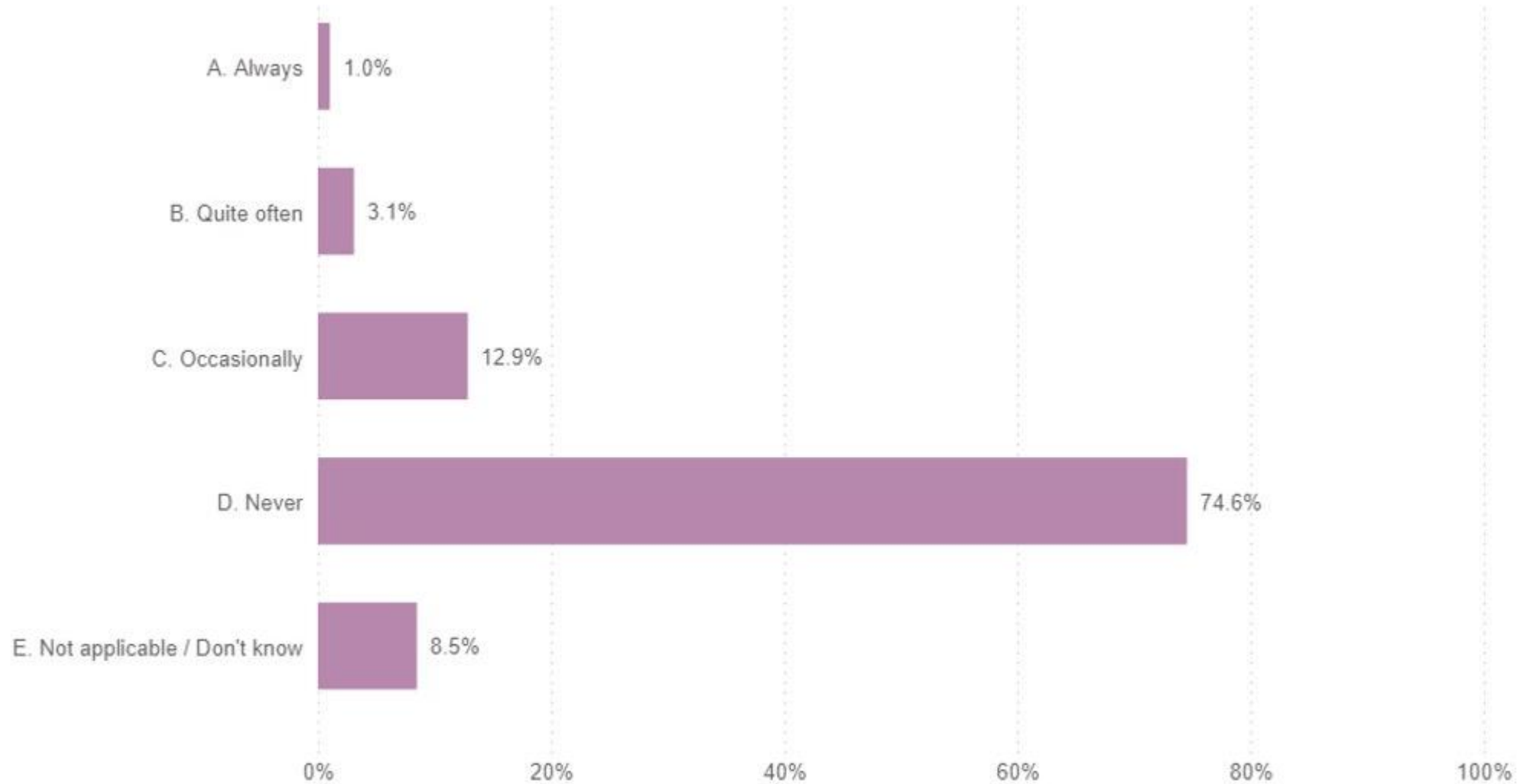
## Have you experienced any discriminatory behaviour at Tampere University based on your ... ?

Mental or Physical Disability



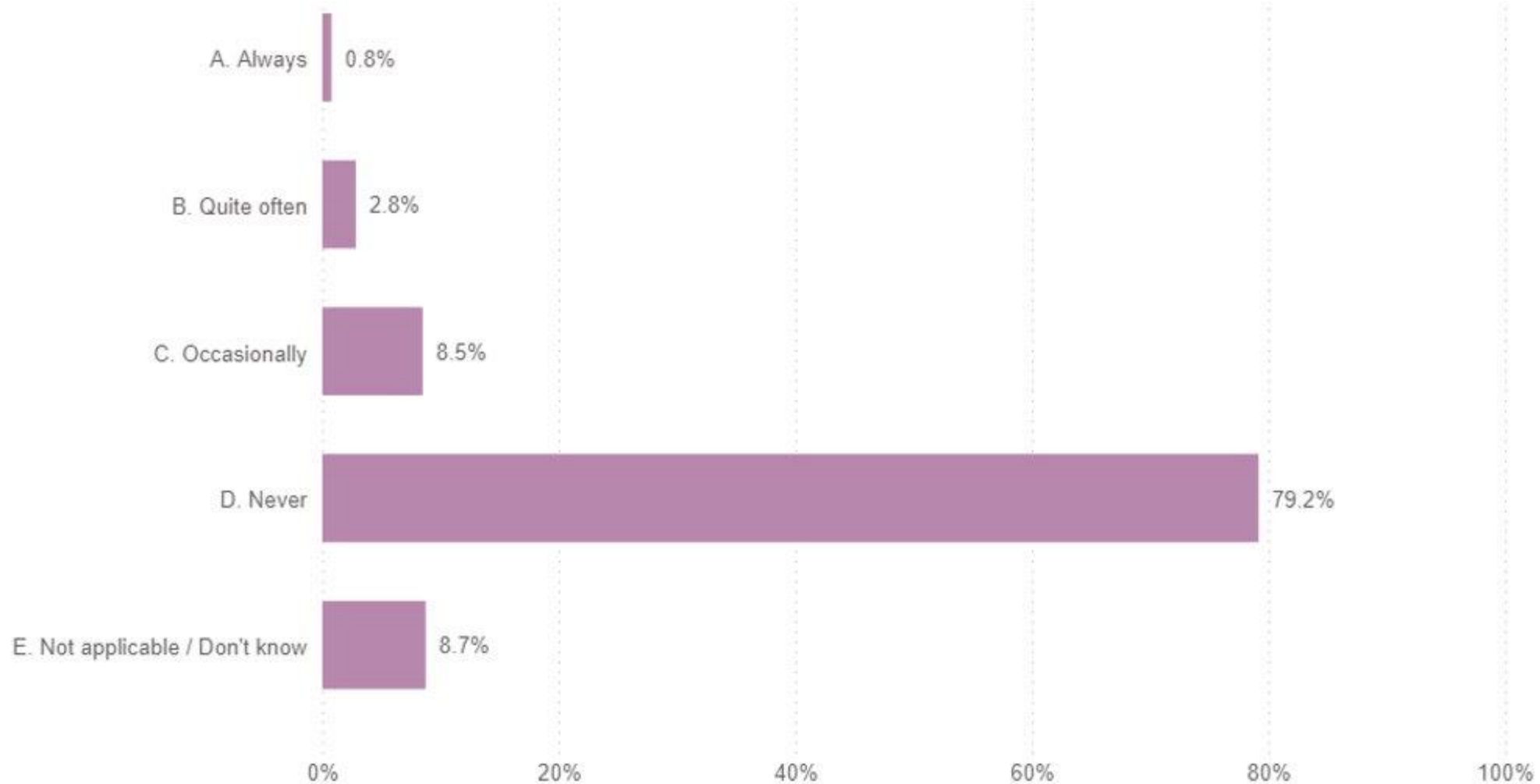
## Have you experienced any discriminatory behaviour at Tampere University based on your ... ?

### Nationality



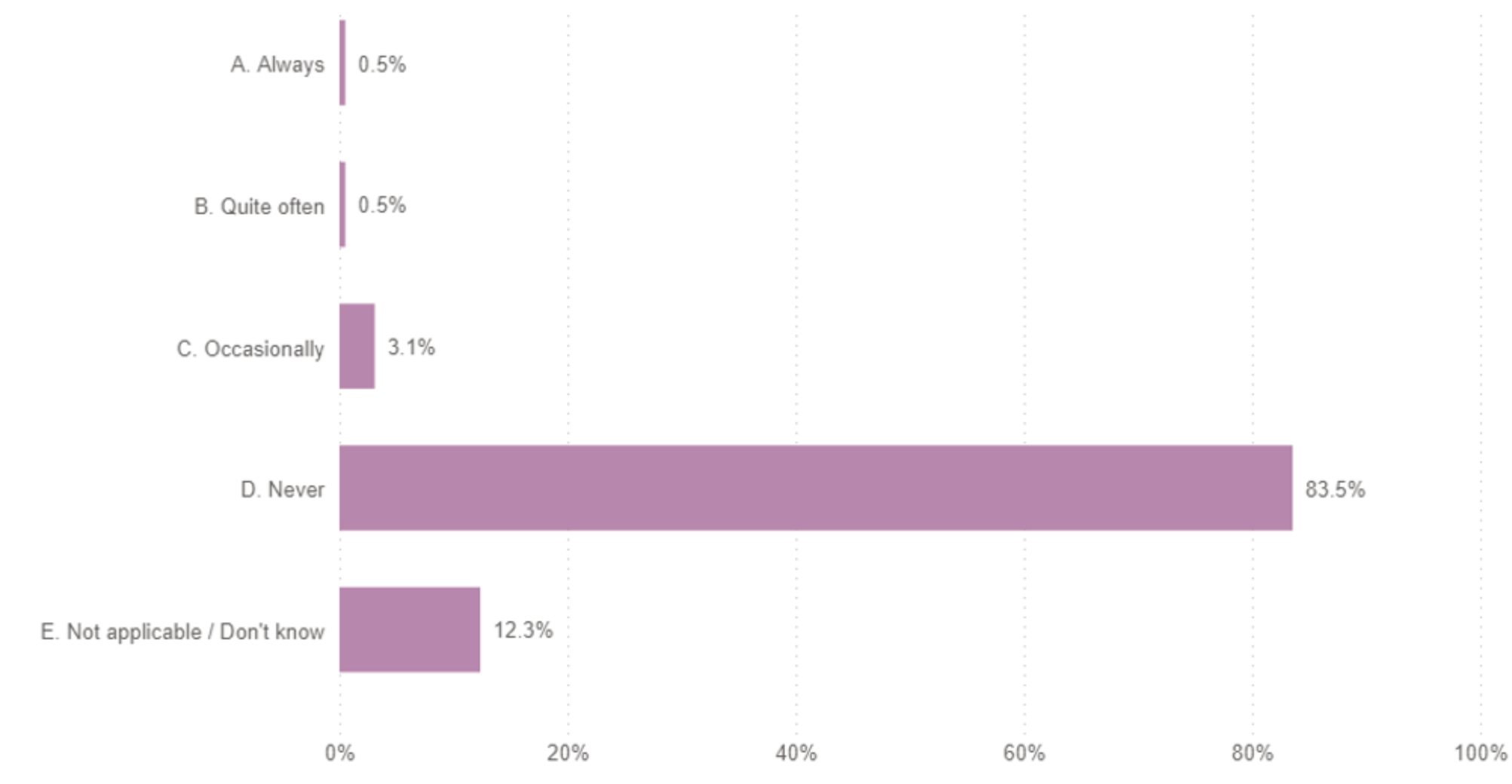
## Have you experienced any discriminatory behaviour at Tampere University based on your ... ?

### Race or Ethnicity



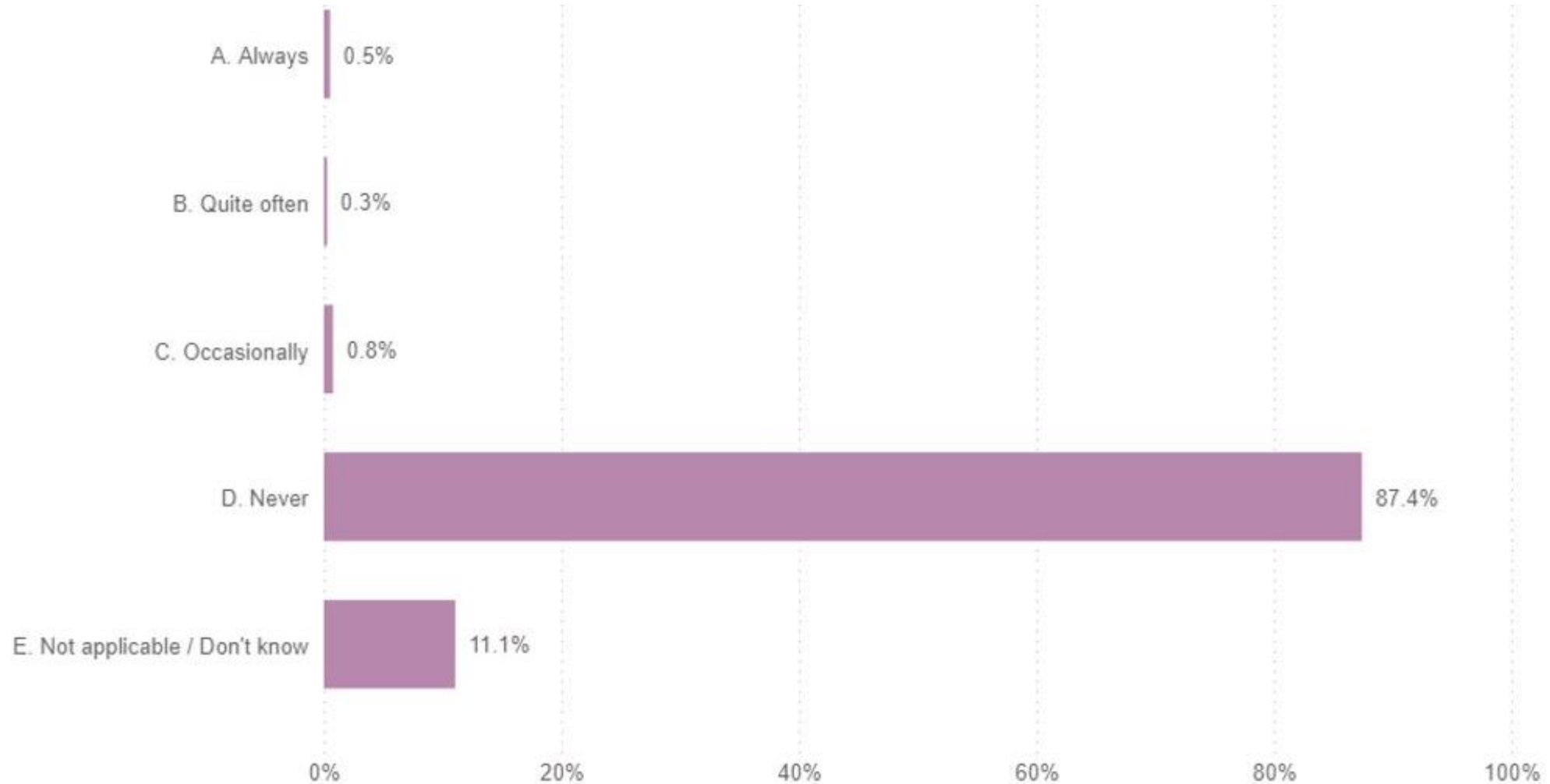
## Have you experienced any discriminatory behaviour at Tampere University based on your ... ?

### Religious Beliefs



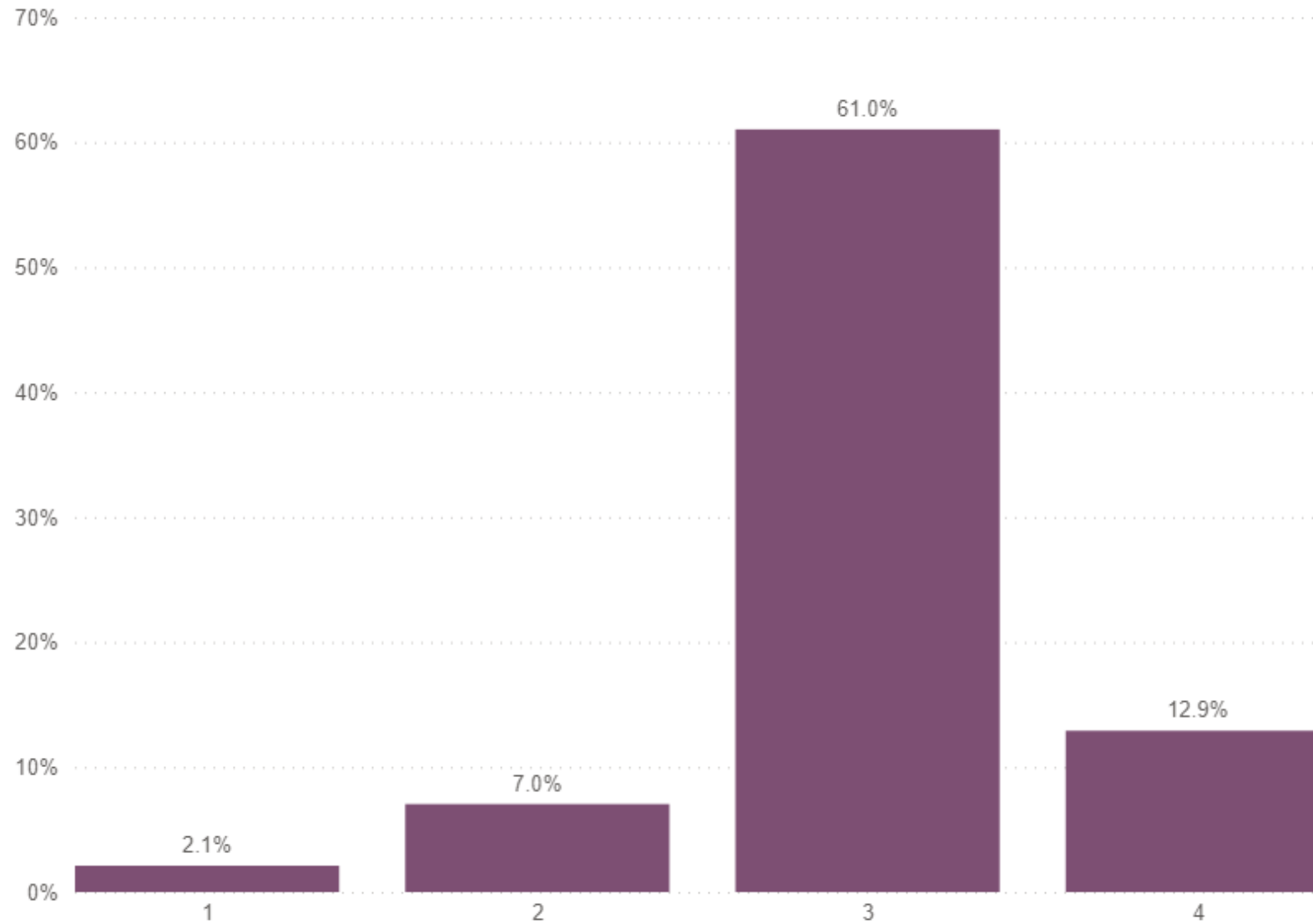
## Have you experienced any discriminatory behaviour at Tampere University based on your ... ?

### Sexual Orientation

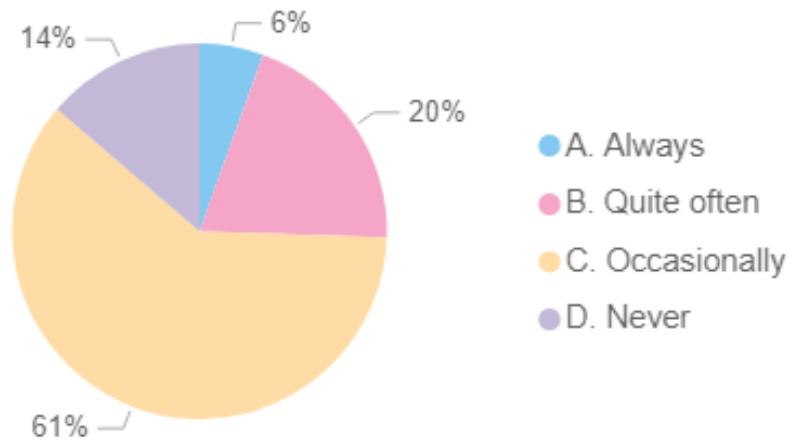


# Well-being and Support

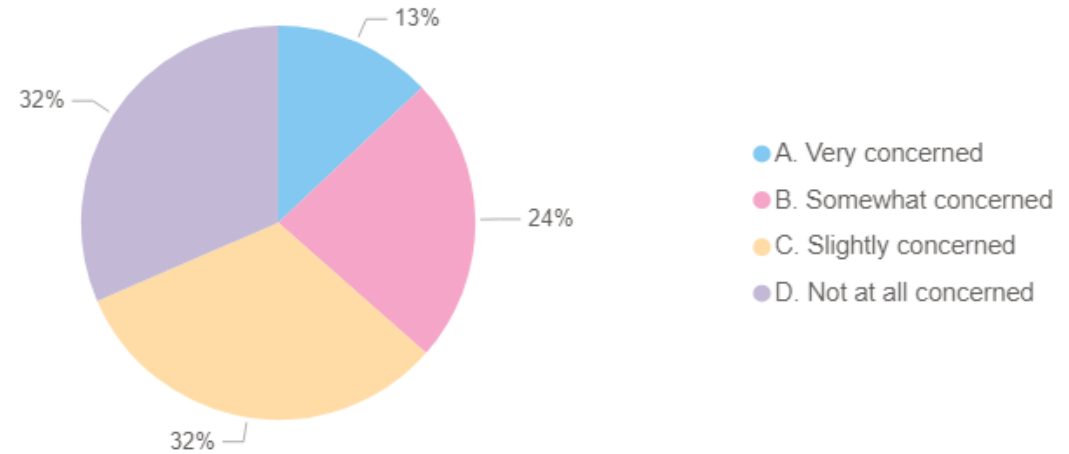
## Overall support satisfaction from 1 (very dissatisfied) to 4 (very satisfied)



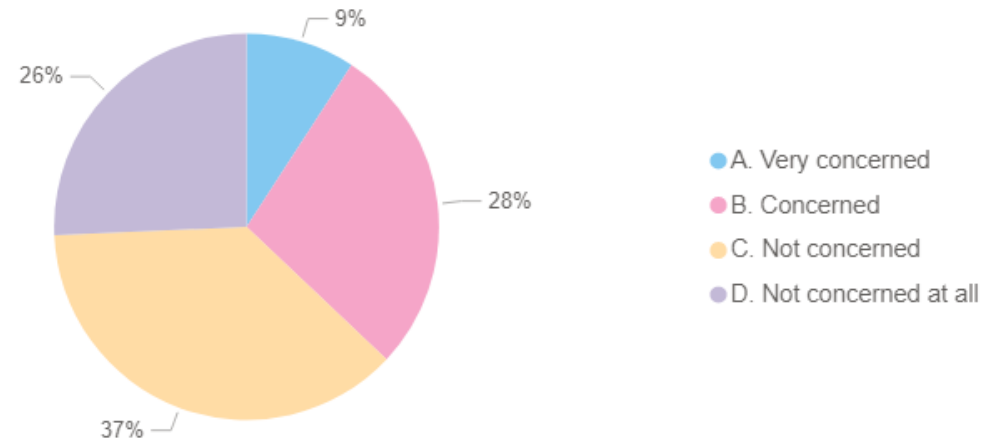
Do you ever feel particularly stressed or anxious with your life at Tampere University?



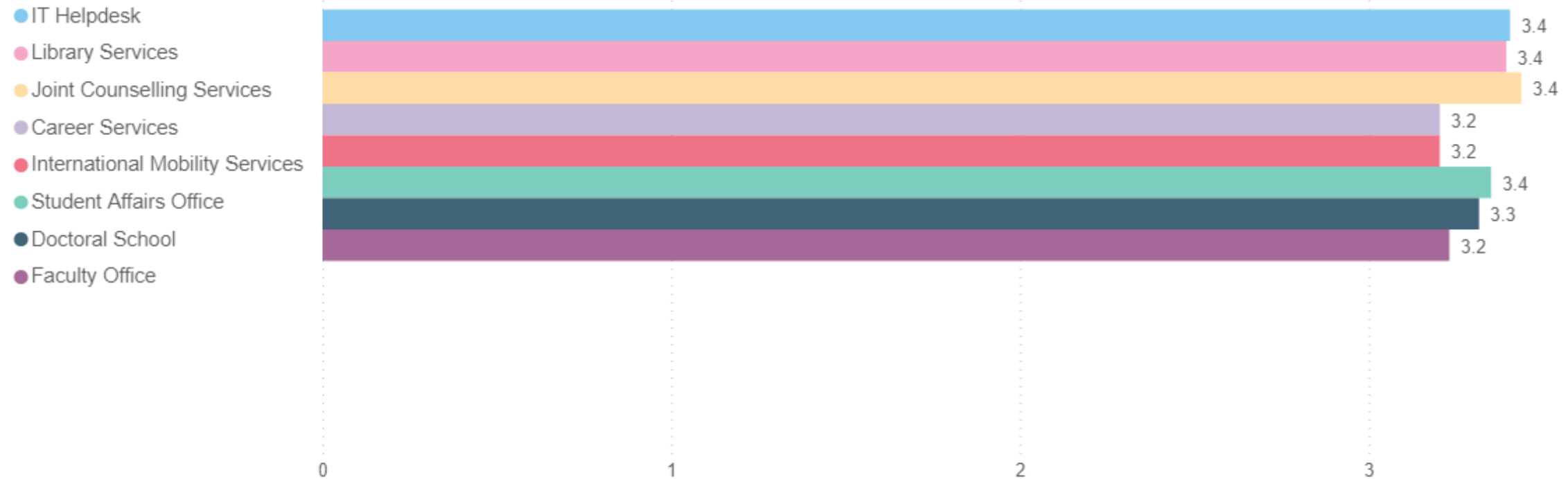
Do you have any concerns about completing your studies?



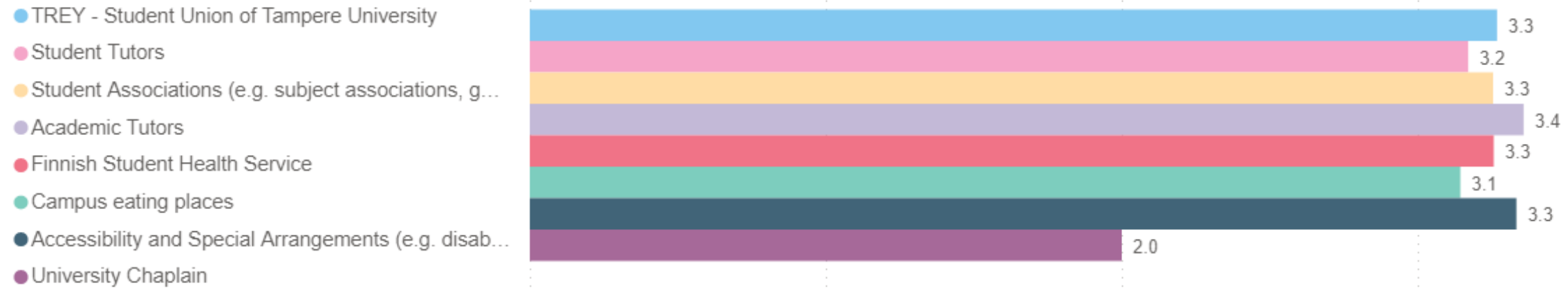
Are you concerned about completing your course at Tampere University due to COVID-19?



Support services satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

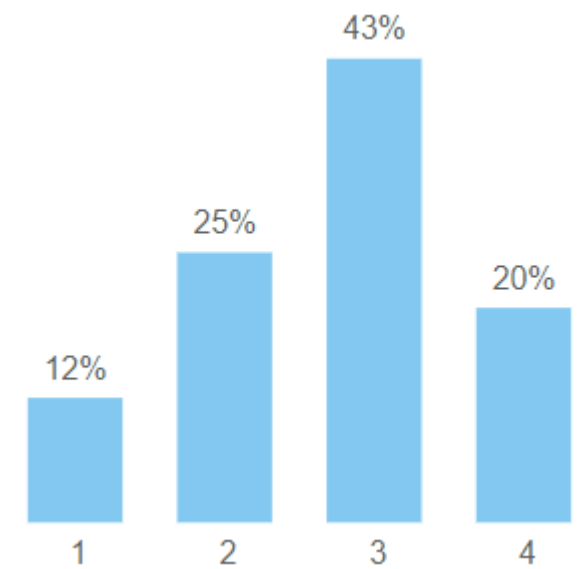


Support services satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

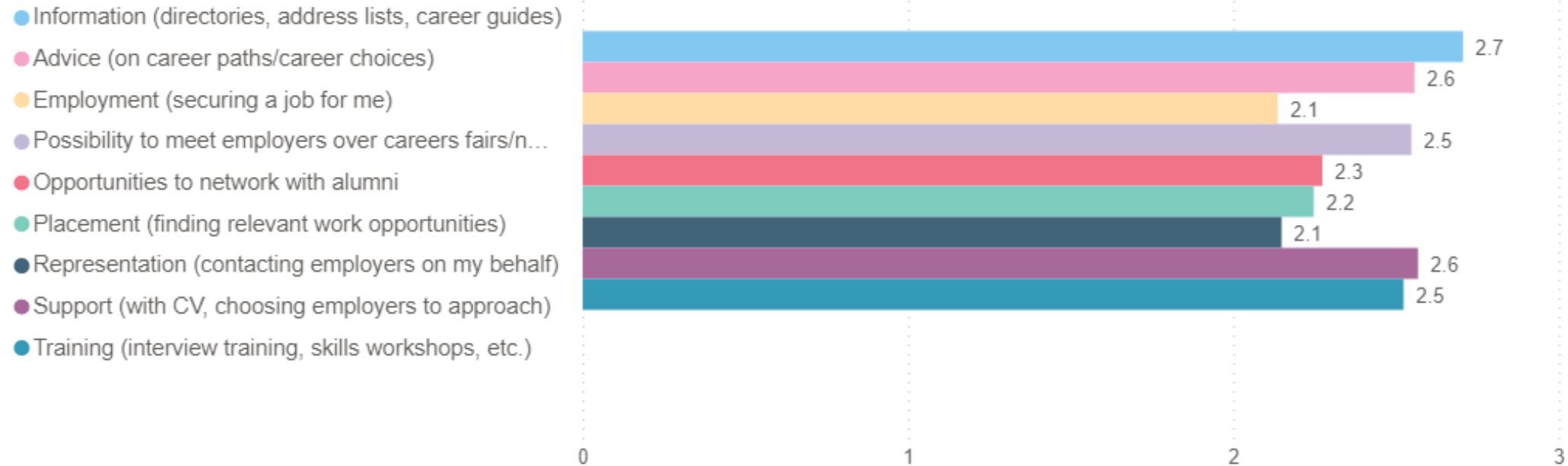


## How well has your experience prepared you for your career goals?

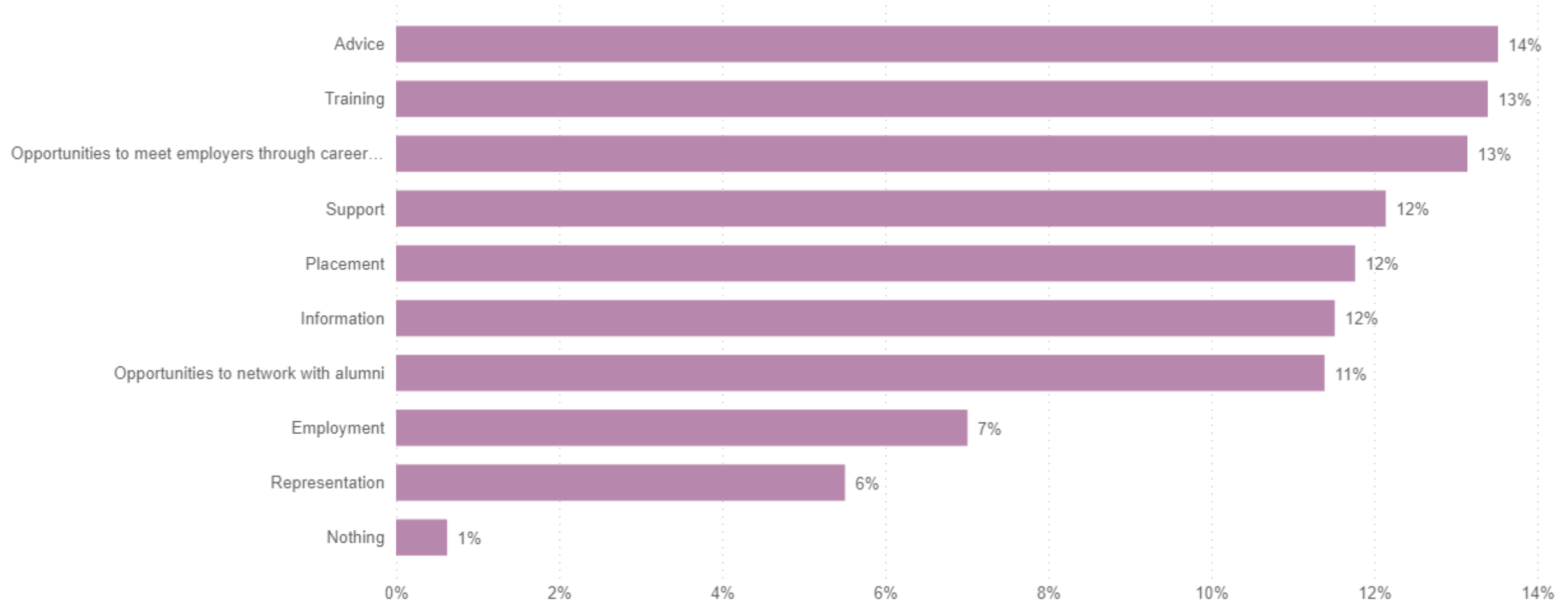
1 = not well, 2 = moderately well,  
3 = well, 4 = very well



Careers support satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

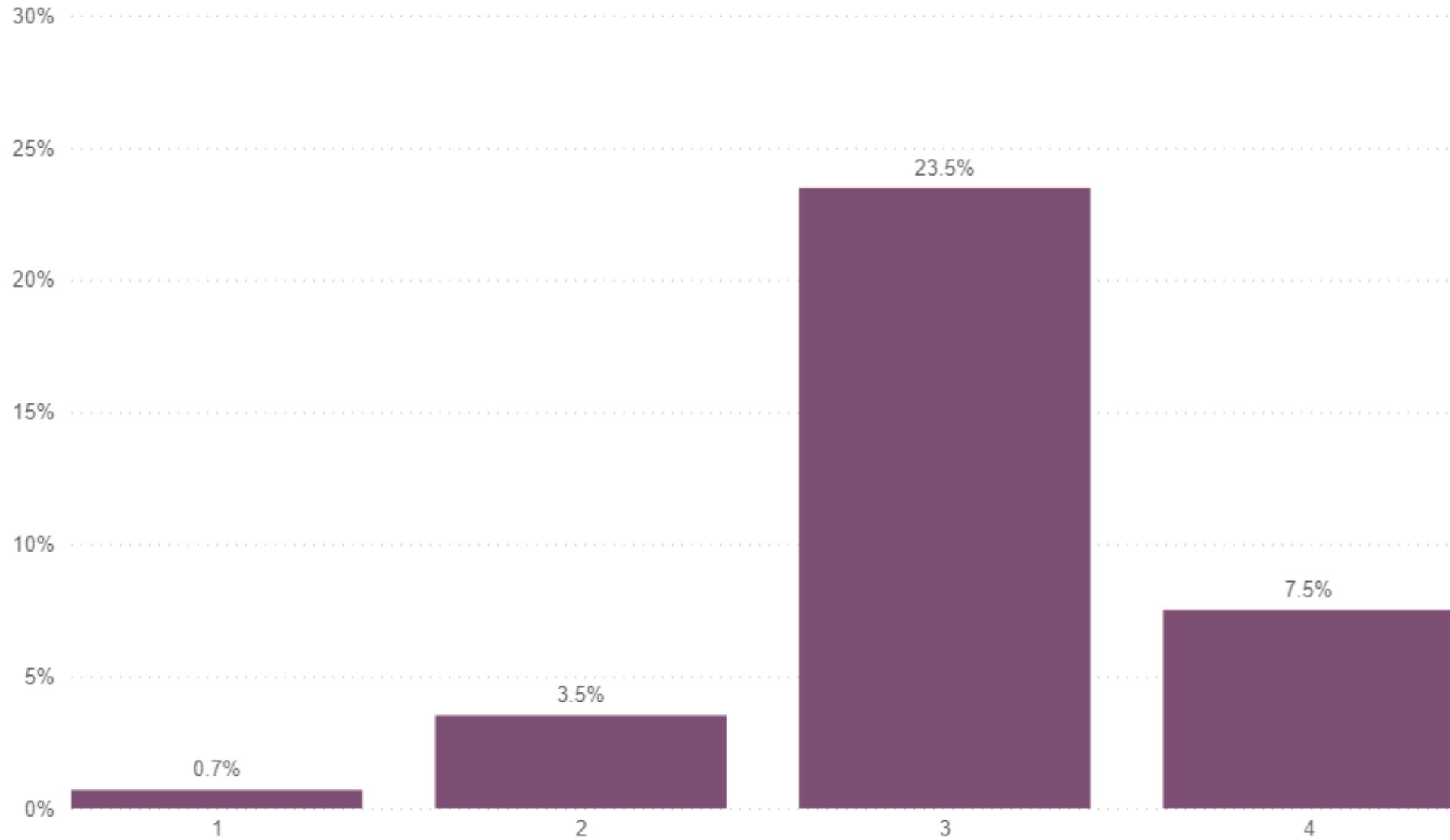


What employment / careers support do you expect from your institution? (multiple choice)

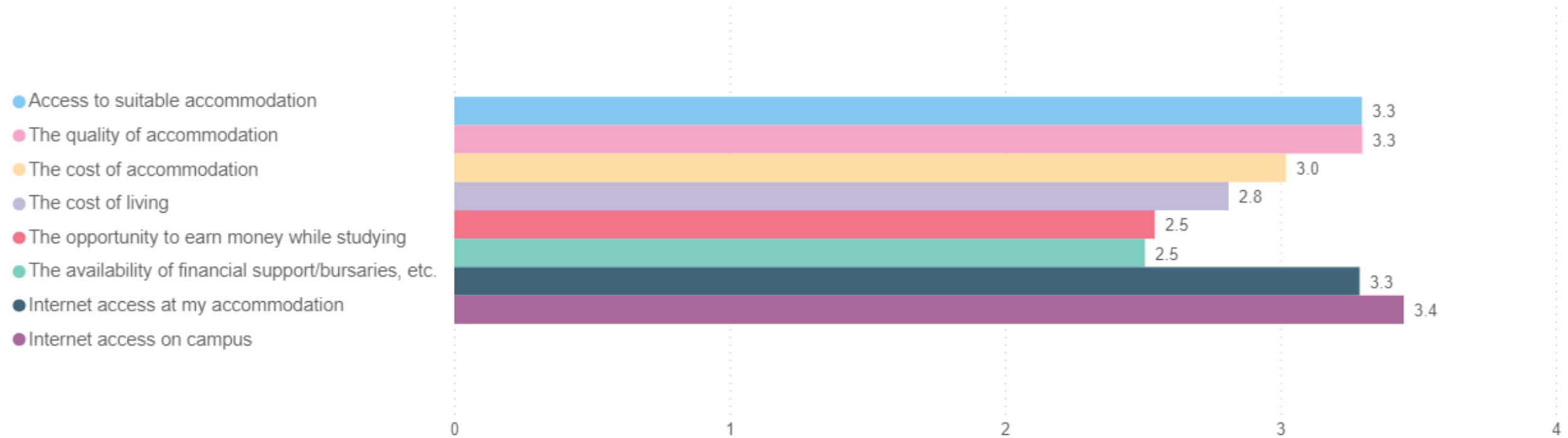


# Living experience

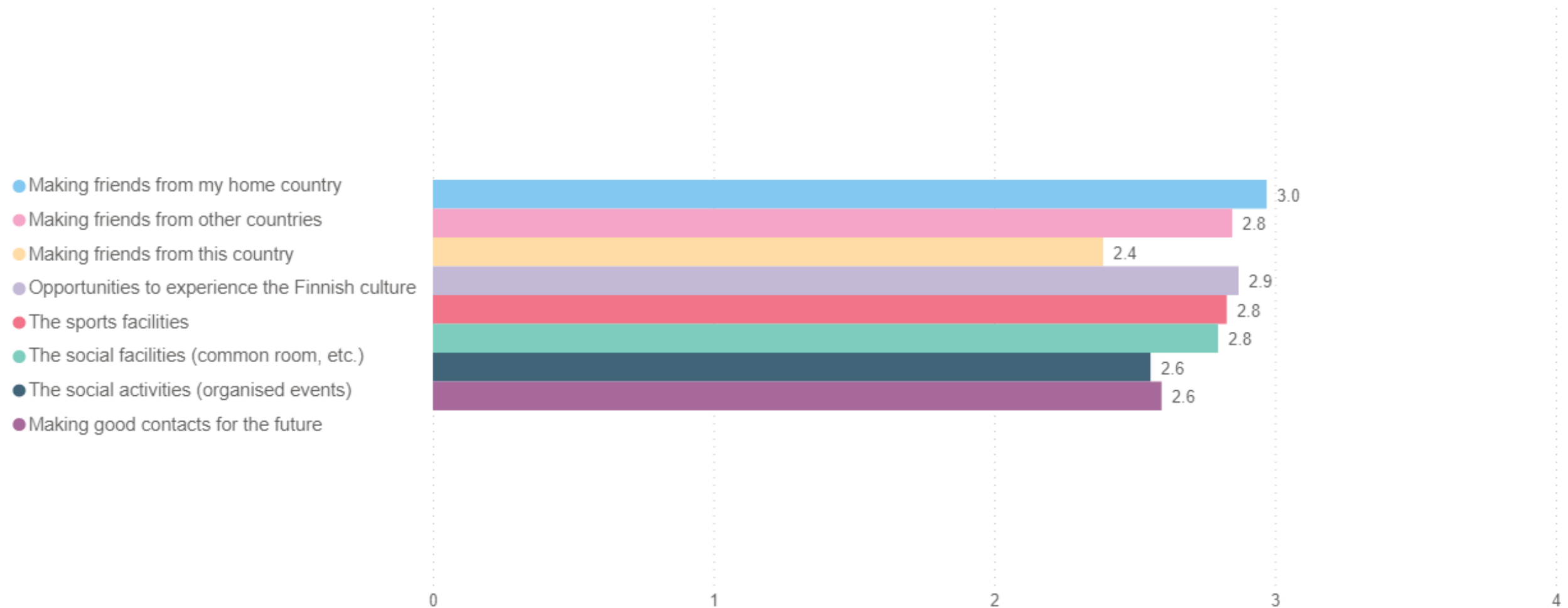
## Overall living satisfaction from 1 (very dissatisfied) to 4 (very satisfied)



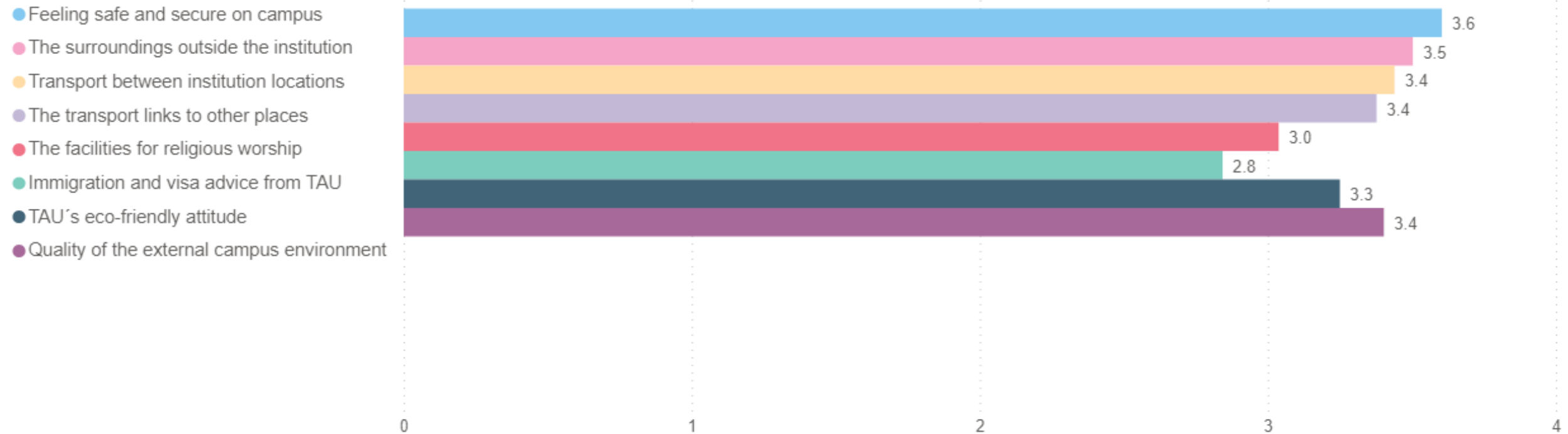
Accommodation and living costs satisfaction from 1 (very dissatisfied) to 4 (very satisfied)



Social factors of living satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

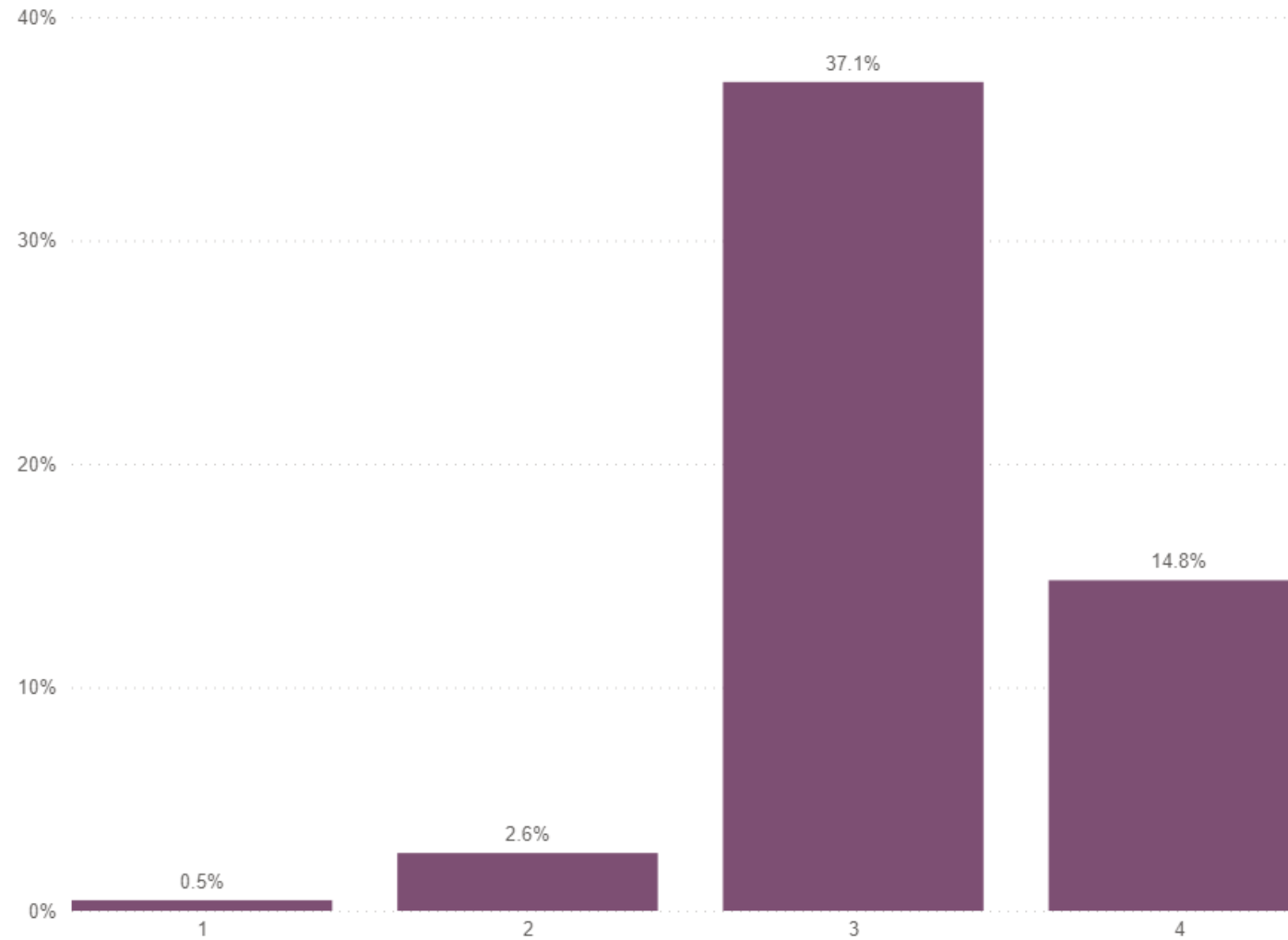


Day to day life satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

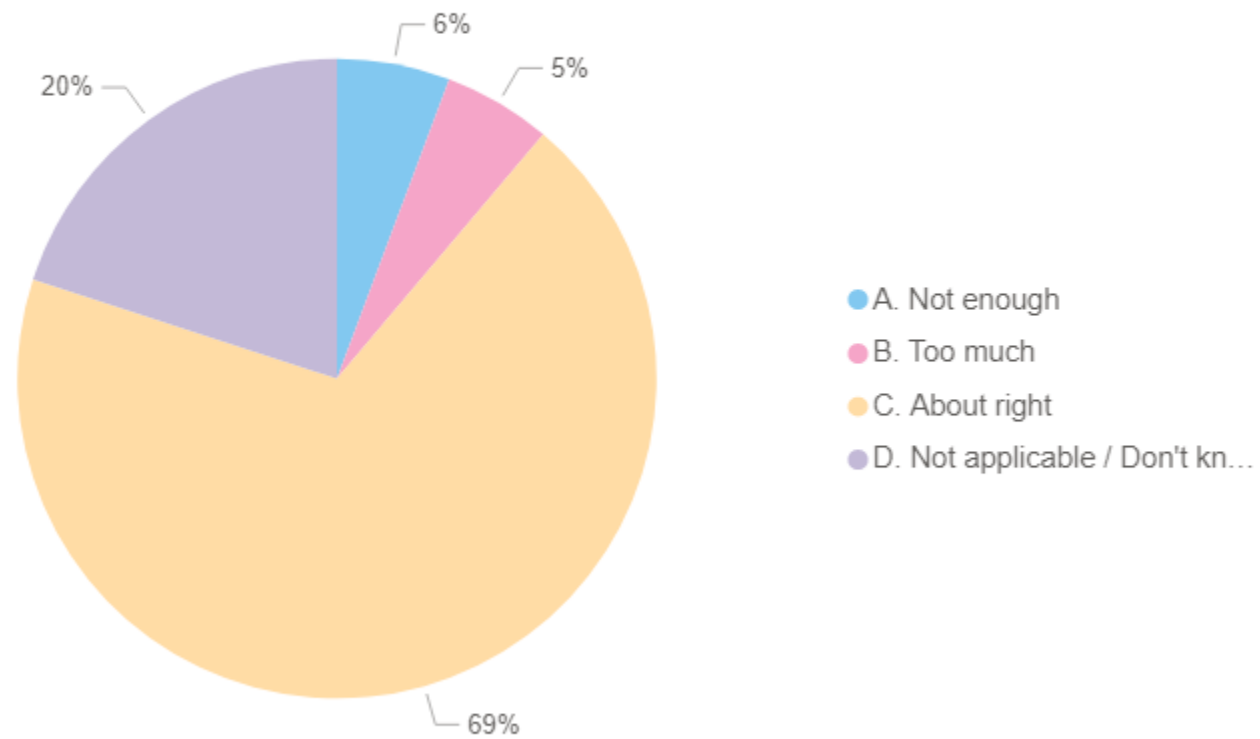


# COVID-19 response

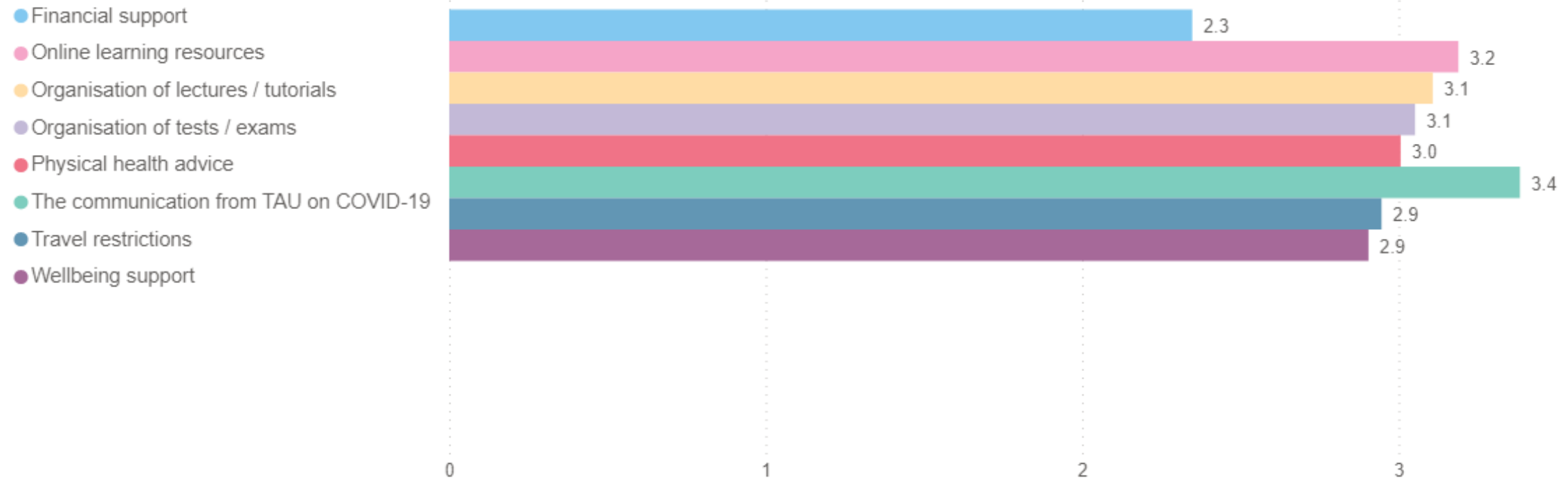
## Overall satisfaction with TAU's response to COVID-19 from 1 (very dissatisfied) to 4 (very satisfied)



How often did TAU contact you regarding COVID-19?

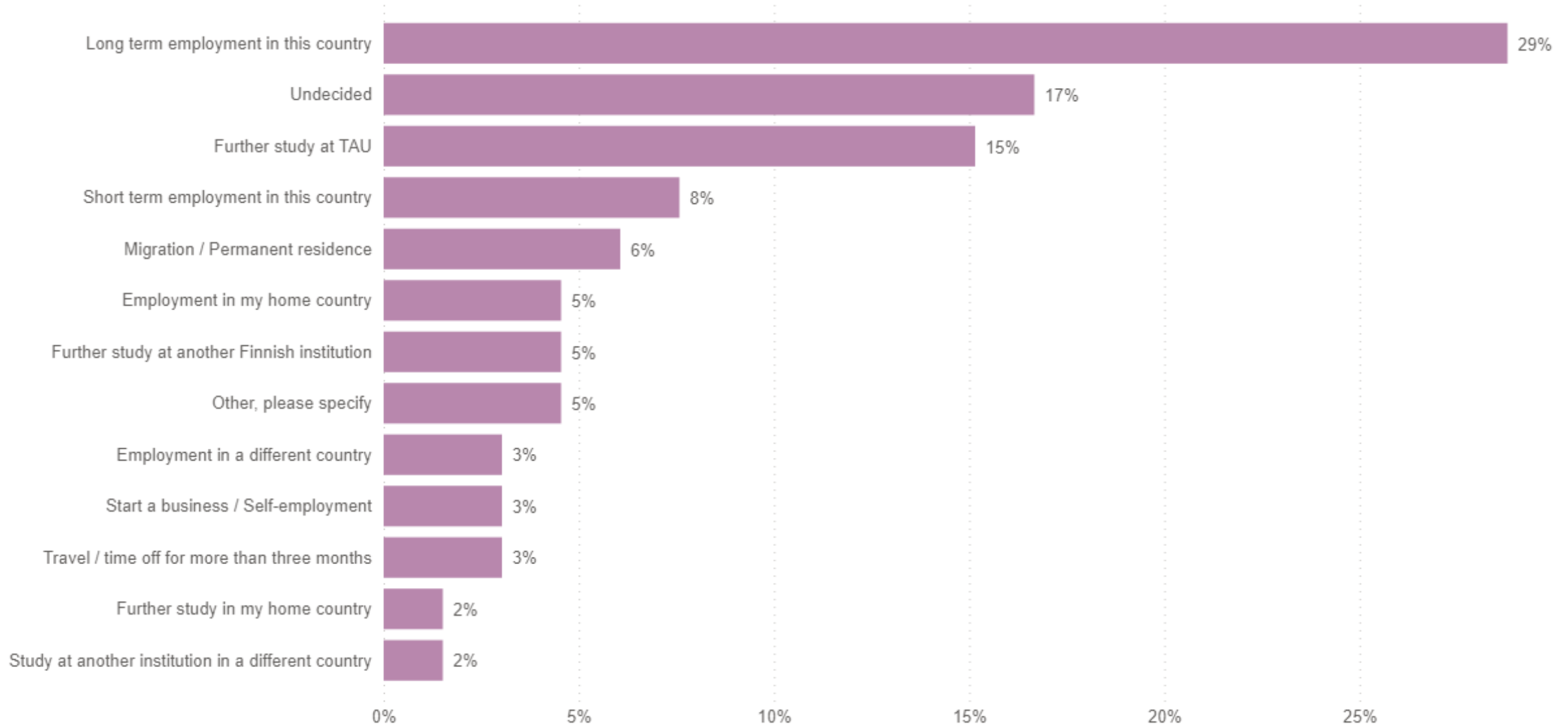


COVID-19 response satisfaction from 1 (very dissatisfied) to 4 (very satisfied)

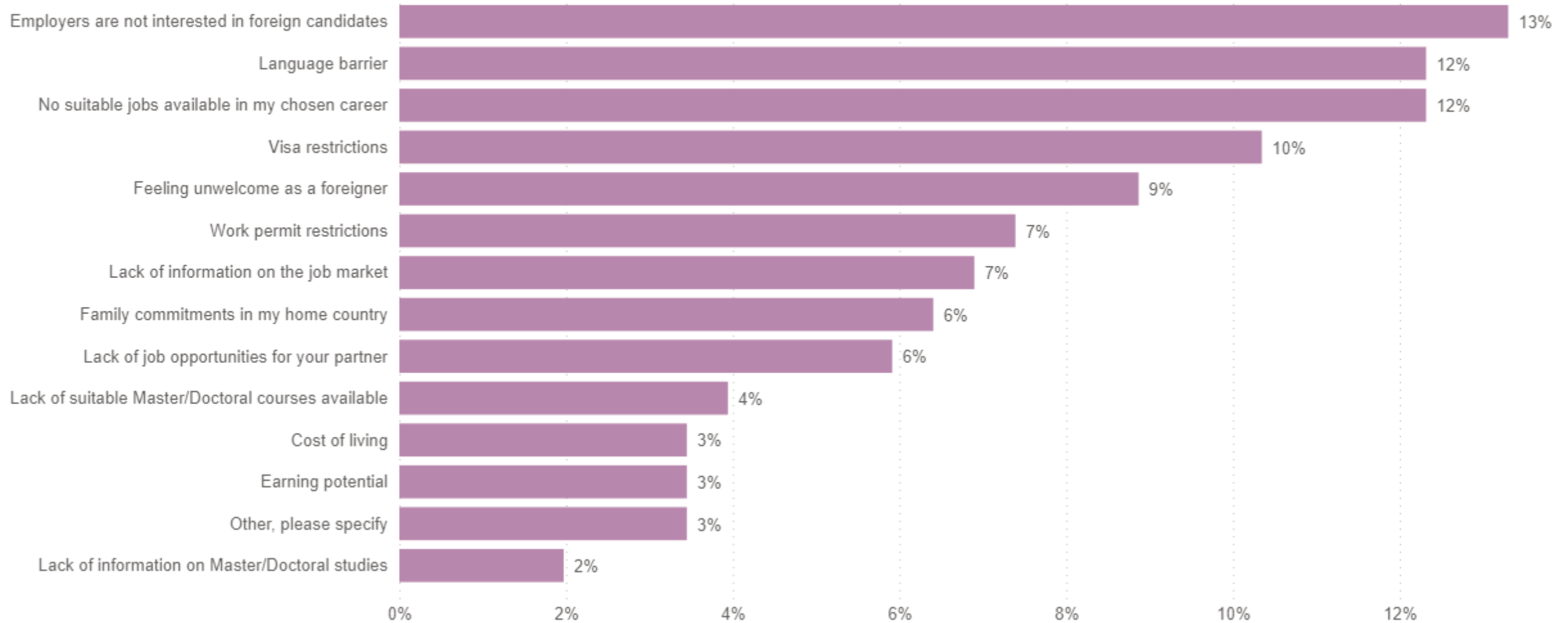


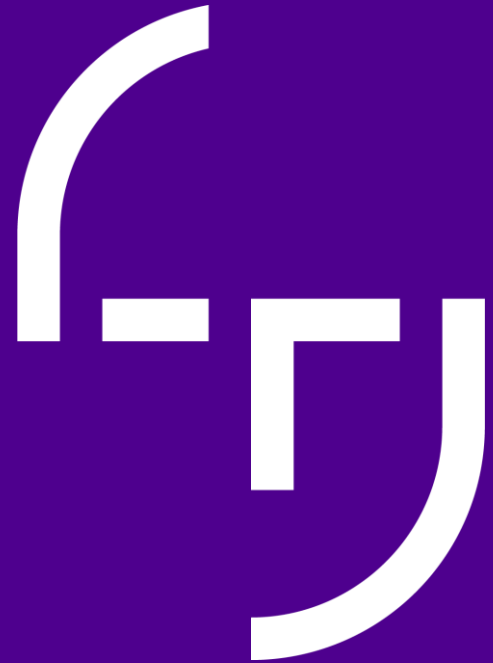
# After graduation

## Plans after studies



What would make you leave Finland after graduation? (multiple choice)





**Human  
Potential  
Unlimited.**