General
Students' TUNI accounts are created and maintained based on their personal data that is stored in the student records. Your TUNI email and password will allow you to access, for example, the following services:

- computer labs
- email
- printing and copying
- wireless network for personal laptops
- Sisu
- TUNI Moodle
- intranet

You must change your password every 210 days! Change your password at id.tuni.fi.

Information security
Start using strong multifactor authentication as soon as you have activated your TUNI account. See also the quick guide to information security.

Email
outlook.com/tuni.fi
You can access webmail on all mobile devices. Log on with your TUNI email address.
Email addresses are in the format: firstname.lastname@tuni.fi 
firstname.x.lastname@tuni.fi

Printing
Multifunction devices serve as printers, copiers and scanners on our campuses. You can also print out documents from your personal phone, tablet or laptop.
Read more about printing and copying.

File storage
OneDrive for Business is a personal cloud repository that allows you to access your files anytime and anyplace.

Software on your laptop
You can install software on your personal computer or use them via TUNI Virtual Desktop service.

Wireless networks
Log on to the secure wireless Eduroam network with your TUNI email address (firstname.lastname@tuni.fi).

Download the Eduroam installer on the Internet. Read more about wireless networks.

IT Helpdesk
All questions about passwords, user permissions, error messages etc.

Chat/Chatbot
it-helpdesk@tuni.fi
+358 294 520 500
Mon - Fri 8.00 – 17.00
(outside term on weekdays 8.00 – 15.00)
For more information, please see the IT services handbook.

Privacy policy
Our privacy policy describes how we process your personal data.

Distant learning
Zoom, Teams, EduVPN, Office 365... Read more about distant learning tools. Via TUNI Virtual Desktop you can use the same software on your own computer which are used in a computer class.

Sisu
Sisu is a study information system for all stages of your studies.

On Sisu you draft your personal study plan (PSP), sign up for courses, and monitor the progress of your studies. In Sisu you can also conduct online transactions such as apply for course credit transferring, apply for evaluation of study modules or apply for the degree certificate.

Student’s Guide
In the Student's Guide, you'll find instructions for studying and information about the curriculum and the teaching schedule.

IT services in the academic year 2022–2023