

IT services in the academic year 2026-27

General

Students' TUNI accounts are created and maintained based on their personal data that is stored in the student records. Your TUNI username and password will allow you to access, for example, the following services:

- Computer classrooms
- Email
- Printing and copying
- Wireless network for personal laptops
- Student's desktop PAKKI
- TUNI Moodle
- Intranet

You must change your password every 210 days! Change your password at id.tuni.fi.

Information security

Start using [strong multifactor authentication](#) as soon as you have activated your TUNI account. See also [Information security training](#) and the [quick guide to information security](#).

IT Helpdesk

All questions about passwords, user permissions, error messages etc.

helpdesk.tuni.fi

it-helpdesk@tuni.fi

+358 294 520 500

Mon - Fri 8.00 – 17.00

(outside term on weekdays 8.00 – 15.00)

For more information, please see the [IT services handbook](#).

Email

outlook.com/tuni.fi

You can access webmail on all mobile devices. Log on with your TUNI email address.

Email addresses are in the format:
firstname.lastname@tuni.fi
firstname.x.lastname@tuni.fi

Printing

Multifunction devices serve as printers, copiers and scanners on our campuses. You can also print out documents from your personal phone, tablet or laptop. Read more about [printing and copying](#).

File storage

OneDrive for Business is a personal cloud repository that allows you to access your files anytime and anywhere.

Software on your laptop

You can [install software on your personal computer](#) or use them via [TUNI Virtual Desktop service](#).

Wireless network

Log on to the secure wireless Eduroam network with your TUNI email address (firstname.lastname@tuni.fi). Download the Eduroam installer on the Internet at [geteduroam.app](#). Read more about [wireless networks](#).

TUNI Moodle

tuni.fi/moodle

TUNI Moodle is used as a virtual learning environment on many of our courses. Teachers are responsible for managing their courses on Moodle and will help students with any questions.

Teams workspaces

[Teams workspaces](#)

Teams service allows you to set up a shared workspace. The service facilitates collaboration and communication between students and staff.

TUNI EXAM

tuni.fi/exam-en

TUNI EXAM is an electronic examination service that allows you to book an electronic exam under supervised conditions at a time that is convenient to you. More instructions on the TUNI Exam page.

Intranet

intra.tuni.fi/en

The intranet serves as a gateway to the information, resources and tools that our students need. It is also a channel for internal communications and offers you news, handbooks, instructions and links to our electronic services.

Distant learning

[Zoom](#), [Microsoft365](#), [EduVPN](#)

Via [TUNI Virtual Desktop](#) you can use the same software on your own computer which are used in a computer class.

Instructions for students

The Student's Guide brings together essential information and guidance to support the student's journey from registration to graduation. It also provides a link to Study Guide, which includes curricula and course offerings.

[Study Guide](#)

[Students' desktop Pakki](#)

AI in studies

As a general rule, students at Tampere Universities are permitted to use generative AI applications to support their learning and the completion of assignments. Teachers define the principles for AI use and communicate them to students. These principles may vary depending on the course learning outcomes, teaching methods and assessment practices.

Tuudo

Tuudo is a mobile app for higher education students. Through Tuudo, you have access to important information and functions.

Privacy policy

Our [privacy policy](#) describes how we process your personal data.